

INDIANA HEALTH COVERAGE PROGRAMS

# Teleprocessing Users Guide-Managed Care

Turnover Library Reference Number: MC10002

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# **Table of Contents**

Revision History	iii
Section 1: Managed Care Menu Window	1
Introduction	1
Menu Bar	2
Field Information	4
System Information	4
System Features	4
Section 2: MCO Selection Window	6
Introduction	6
Menu Bar	7
Field Information	9
System Information	10
System Features	10
Section 3: MCO/Region Maintenance Window	11
Introduction	
Menu Bar	12
Field Information	14
System Information	20
System Features	20
Section 4: Administrative Fee Maintenance Window	21
Introduction	21
Menu Bar	22
Field Information	
System Information	
System Features	26
Section 5: State Region Selection Window	27
Introduction	
Menu Bar	28
Field Information	29
System Information	30
System Features	30
Section 6: Auto Assignment Distribution Maintenance	
Window	31
Introduction	31
Menu Bar	32
Field Information	
System Information	
System Features	36
Section 7: PMP Network Enrollment Maintenance Window	37

Introduction	37
Menu Bar	
Field Information	
System Information	42
System Features	42
Section 8: Billing Service Window	43
Introduction	43
Menu Bar	
Field Information	46
System Information	50
Section 9: MCO Capitation Maintenance Window	
Introduction	51
Menu Bar	
Field Information	
System Information	
System Features	58
Section 10: MCO ECC Maintenance Window	59
Introduction	59
Menu Bar	60
Field Information	62
System Information	68
System Features	68
Section 11: MCO EFT Account/Financial Institution	
Window	69
Introduction	69
Menu Bar	70
Field Information	72
System Information	76
System Features	76
Section 12: MCO Region Eligibility Maintenance Window	77
Introduction	77
Menu Bar	78
Field Information	80
System Information	82
System Features	82
Section 13: MCO Provider Network Maintenance Window	83
Introduction	
Menu Bar	84
Field Information	86
System Information	89
System Features	89
Section 14: Provider MCO Enrollment List Window	90

21101 0 000 01 011 11111111111111111111	90
Menu Bar	91
Field Information	93
System Information	95
System Features	95
Section 15: MCO Tax ID Maintenance Window	96
Introduction	
Menu Bar	
Field Information	
System Information	
System Features	
Section 16: Potential Managed Care Recipients Window	
Introduction	
Menu Bar	
Field Information	
System Features	
System Information	
•	
Section 17: MCO EFT Listing Window	
Introduction	
Field InformationSystem Information	
•	113
System Heatures	113
System Features	
Section 18: Diagnosis Code Rate Cell Maintenance Window	w114
Section 18: Diagnosis Code Rate Cell Maintenance Window Introduction	<b>w114</b>
Section 18: Diagnosis Code Rate Cell Maintenance Window Introduction	<b>w114</b> 114115
Section 18: Diagnosis Code Rate Cell Maintenance Window Introduction	<b>w114</b> 115117
Section 18: Diagnosis Code Rate Cell Maintenance Window Introduction	<b>w114</b> 114 115 117
Section 18: Diagnosis Code Rate Cell Maintenance Window Introduction Menu Bar Field Information System Information System Features	w114 115 117 119
Section 18: Diagnosis Code Rate Cell Maintenance Window Introduction Menu Bar Field Information System Information System Features Section 19: Managed Care Adjustment Menu Window	w114 115 117 119 119
Section 18: Diagnosis Code Rate Cell Maintenance Window Introduction Menu Bar Field Information System Information System Features Section 19: Managed Care Adjustment Menu Window Introduction	w114 115 117 119 119 120
Section 18: Diagnosis Code Rate Cell Maintenance Window Introduction Menu Bar Field Information System Information System Features Section 19: Managed Care Adjustment Menu Window Introduction Menu Bar	w114 115 117 119 120 120
Section 18: Diagnosis Code Rate Cell Maintenance Window Introduction Menu Bar Field Information System Information System Features  Section 19: Managed Care Adjustment Menu Window Introduction Menu Bar Field Information	<b>w114</b> 115117119120121
Section 18: Diagnosis Code Rate Cell Maintenance Window Introduction Menu Bar Field Information System Information System Features  Section 19: Managed Care Adjustment Menu Window Introduction Menu Bar Field Information System Information System Information	<b>w114</b> 115117119120121123
Section 18: Diagnosis Code Rate Cell Maintenance Window Introduction Menu Bar Field Information System Information System Features  Section 19: Managed Care Adjustment Menu Window Introduction Menu Bar Field Information	<b>w114</b> 115117119120121123
Section 18: Diagnosis Code Rate Cell Maintenance Window Introduction Menu Bar Field Information System Information System Features  Section 19: Managed Care Adjustment Menu Window Introduction Menu Bar Field Information System Information System Information System Features  Section 20: Recipient Capitation History Window	w114 115 117 119 120 120 123 123 124
Section 18: Diagnosis Code Rate Cell Maintenance Window Introduction Menu Bar Field Information System Information System Features  Section 19: Managed Care Adjustment Menu Window Introduction Menu Bar Field Information System Information System Information System Features  Section 20: Recipient Capitation History Window Introduction	<b>w114</b> 115117119120121123123124
Section 18: Diagnosis Code Rate Cell Maintenance Window Introduction Menu Bar Field Information System Information System Features  Section 19: Managed Care Adjustment Menu Window Introduction Menu Bar Field Information System Information System Features  Section 20: Recipient Capitation History Window Introduction Menu Bar  Introduction Menu Bar	114 115 117 119 120 123 123 124 125 125
Section 18: Diagnosis Code Rate Cell Maintenance Window Introduction Menu Bar Field Information System Information System Features  Section 19: Managed Care Adjustment Menu Window Introduction Menu Bar Field Information System Information System Features  Section 20: Recipient Capitation History Window Introduction Menu Bar Field Information System Features	<b>w114</b> 115117119120121123124125125126
Section 18: Diagnosis Code Rate Cell Maintenance Window Introduction Menu Bar Field Information System Information System Features  Section 19: Managed Care Adjustment Menu Window Introduction Menu Bar Field Information System Information System Features  Section 20: Recipient Capitation History Window Introduction Menu Bar Field Information System Features  Section 20: Recipient Capitation History Window Introduction Menu Bar Field Information System Information	114 115 119 120 123 123 124 125 125 126 128
Section 18: Diagnosis Code Rate Cell Maintenance Window Introduction Menu Bar Field Information System Information System Features  Section 19: Managed Care Adjustment Menu Window Introduction Menu Bar Field Information System Information System Features  Section 20: Recipient Capitation History Window Introduction Menu Bar Field Information System Features	114 115 119 120 123 123 124 125 125 126 128

Introduction	130
Menu Bar	131
Field Information.	133
System Information	135
System Features	
Section 22: Capitation Mass Rate Adjustment Request	
Window	136
Introduction	136
Menu Bar	137
Field Information.	139
System Features	144
<b>Section 23: Recipient PMP History for Capitation</b>	
Adjustments Window	145
Introduction	145
Menu Bar	146
Field Information	148
System Information	149
System Features	149
Section 24: Months With No Capitation Payments Found	
Window	150
Introduction	150
Field Information	151
System Features	151
Section 25: Recipient Reconciliation Payments Window	152
Introduction	
Menu Bar	
Field Information	
Section 26: Recipient End Date Capitation Adjustments	
Window	159
Introduction	159
Menu Bar	160
Field Information.	162
System Information	168
System Features	
Section 27: Capitation Adjustment List Window	170
Introduction	
Menu Bar	171
Field Information	173
Bottom Half of Window Field Information	
System Features	177
Section 28: Capitation Reason Codes Window	178
Introduction	

Menu Bar	179
Field Information.	
System Features	182
Section 29: Capitation Categories/Rate Cells Window	183
Introduction	
Menu Bar	184
Field Information	185
System Features	186

# Section 1: Managed Care Menu Window

#### Introduction

The Managed Care Menu allows access to information regarding Managed Care Organizations (MCOs), administrative fees for Primary Care Case Management, billing services and software companies utilized by MCOs for electronic claims submission, the percentages utilized by the system for auto-assignment, and the potential recipients eligible for managed care.

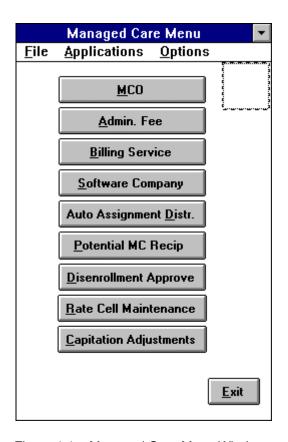


Figure 1.1 – Managed Care Menu Window

Turnover Library Number: MC10002

Managed Care Menu			
File	Applications	Options	
Exit	Adhoc Reporting	MCO	
Exit IndianaAIM	Claims	Admin Fee	
	Financial	Billing Service	
	Managed Care	Software Company	
	MARS	Auto-assignment Distribution	
	Prior Authorization	Potential MC Recip	
	Provider	Disenrollment Approve	
	Recipient	Rate Cell Maintenance	
	Reference	Capitation Adjustment	
	Security		
	Third Party Liability		

Figure 1.2 – Managed Care Window Menu Tree

Figure 1.2 is an illustration of the menu tree for the Managed Care Menu. All menus appear in single-line boxes. The menu titles on this illustration reflect the overall menu commands and window options.

#### Menu Bar

The menu bar is located below the window title bar and contains the heading for the list of commands or window options.

The list of available commands or window options displays in a dropdown box. If a commands or window option is faded, the command or window option is not available at this time.

A command or window option is selected by the following methods:

- 1. Click the command or window option title.
- 2. Click the desired option title and a drop-down box displays. Use the mouse and double click the command or press the underscored letter of each command and press **ALT**.

#### Menu Selection: File

This command provides the following options:

*Exit* – Returns to the previous window.

Exit IndianaAIM – Exits IndianaAIM.

Turnover Library Number: MC10002

#### Menu Selection: Applications

This menu option allows the user to access areas in IndianaAIM.

Adhoc Reporting – Click **Adhoc Reporting** to access the main menu for that functional area.

Claims – Click Claims to access the main menu for that functional area.

Financial – Click **Financia**l to access the main menu for that functional area.

*Managed Care* – Click **Managed Care** to access the main menu for that functional area.

*MARS* – Click **MARS** to access the main menu for that functional area.

*Prior Authorization* – Click **Prior Authorization** to access the main menu for that functional area.

*Provider* – Click **Provider** to access the main menu for that functional area.

*Recipient* – Click **Recipient** to access the main menu for that functional area.

*Reference* – Click **Reference** to access the main menu for that functional area.

*Security* – Click **Security** to access the main menu for that functional area.

Third Party Liability – Click **Third Party Liability** to access the main menu for that functional area.

#### Menu Selection: Option

This menu option allows access to all the functional areas available in Managed Care.

*MCO* – Click **MCO** to access screens related to Managed Care Organizations.

Admin Fee – Click **Admin Fee** to access screens related to Primary Care Case Management administrative fees.

 $Turnover\ Library\ Number:\ MC10002$ 

*Billing Service* – Click **Billing Service** to access screens related to billing services utilized by MCOs for electronic claims submission.

Software Company – Click **Software Company** to access screens related to the software companies used by MCOs for electronic claims submission.

Auto-Assignment Distribution – Click **Auto-Assignment Distribution** to access screens related to the percentages utilized by the system for auto-assignment.

Potential MC Recip – Click Potential MC Recip to access the screen display the potential MC recipients selected from ICES updates.

*Disenrollment Approve* – Click **Disenrollment Approve** to access the screen that displays pending disenrollments.

Rate Cell Maintenance – Click Rate Cell Maintenance to access the Diagnosis code Rate Cell Maintenance window.

Capitation Adjustment – Click Capitation Adjustment to access the Managed Care Adjustment Menu window.

#### **Field Information**

None

## **System Information**

PBL - MCARE01.PBL

Window – W\_MNG\_CARE\_ROUTER

*Menu* – M\_MANGED\_CARE\_ROUTE

Data Windows – DW\_MCO\_REGION\_LIST

## **System Features**

Click MCO to access the MCO Select window.

Click **ADMIN FEE** to access the PCCM Administrative Fee window.

Click **BILLING SERVICE** to access the MCO Billing Services Maintenance window.

Turnover Library Number: MC10002

Click **SOFTWARE COMPANY** to access the MCO Software Company Maintenance window.

Click **AUTO ASSIGNMENT DISTRIBUTION** to access the State Region Selection window and allow the user to inquire on or establish auto-assignment percentages for a region of the state.

Click **POTENTIAL MC RECIP** to access the window to display all recipients eligible for managed care, taken from ICES updates.

Turnover Library Number: MC10002

# Section 2: MCO Selection Window

#### Introduction

The MCO Selection window is used to inquire about an enrolled MCO, add a new MCO to the tables, or update an existing MCO.

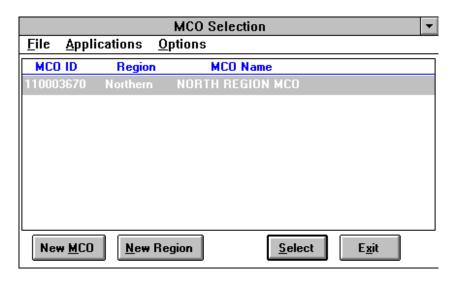


Figure 2.1 – MCO Selection Window

Turnover Library Number: MC10002

MCO Selection			
File	Edit	Applications	Options
New	Сору	Adhoc Reporting	New MCO
Save	Paste	Claims	New Region
Print	Cut	Financial	-
Exit		Managed Care	
Exit IndianaAIM		MARS	
		Prior Authorization	
		Provider	
		Recipient	
		Reference	
		Third Party Liability	
		SURS	
		Security	

Figure 2.2 – MCO Selection Window Menu Tree

Figure 2.2 is an illustration of the menu tree for the Managed Care Menu. All menus appear in single-line boxes. The menu titles on this illustration reflect the overall menu commands and window options.

#### Menu Bar

The menu bar is located below the window title bar and contains the headings for the list of commands or window options.

The list of available commands or window options displays in a dropdown box. If a commands or window option is faded, the command or window option is not available at this time.

A command or window option is selected by the following methods:

- 1. Click the command or window option title.
- 2. Click the desired option title, and a drop-down box displays. Use the mouse and double click the command or press the underscored letter of each command and press ALT.

#### Menu Selection: File

This command provides the following options:

*New* – Highlights a new line and allows data entry for a new date segment.

Save – This command saves current screen.

*Print* – Prints a data window, current window, or the entire screen.

Turnover Library Number: MC10002

*Exit* – Returns to the previous window.

Exit IndianaAIM- Exits IndianaAIM.

#### Menu Selection: Edit

This menu command allows the user to make adjustments to the data entered.

*Copy* – Copies text to transfer to another area or applications.

*Paste* – Pastes, cuts, or copies text from another area within the referenced functional area.

*Cut* – Deletes the text and places it on the clipboard.

#### Menu Selection: Applications

This menu option allows the user to access areas in IndianaAIM.

Adhoc Reporting – Click Adhoc Reporting to get to the main menu for that functional area.

Claims - Click Claims to get to the main menu for that functional area.

Financial – Click Financial to get to the main menu for that functional area.

Managed Care – Click Managed Care to get to the main menu for that functional area.

MARS – Click MARS to get to the main menu for that functional area.

*Prior Authorization* – Click Prior Authorization to get to the main menu for that functional area.

*Provider* – Click Provider to get to the main menu for that functional area.

Recipient – Click Recipient to get to the main menu for that functional area.

Reference – Click Reference to get to the main menu for that functional area.

Security – Click Security to get to the main menu for that functional area

SURS – Click SURS to get to the main menu for that functional area.

Turnover Library Number: MC10002

*Third Party Liability* – Click Third Party Liability to get to the main menu for that functional area.

#### Menu Selection: Option

This menu option allows the addition of a new MCO to the tables, add a new region to the displayed MCO, or select the highlighted MCO for inquiry/update.

*New MCO* – Click this option to add a new MCO to the tables.

*New Region* – Allows the addition of a new region to the highlighted MCO.

#### **Field Information**

#### Field Name: MCO ID

Description – Identifying number assigned to the MCO by IndianaAIM

Format – Nine numeric characters.

Features – Display only.

Edit - None

To correct – N/A

#### Field Name: Region

*Description* – Region of the state that the MCO serves

Format – Nine alphabetic characters

*Features* – Display only.

Edit – None

To correct – N/A

#### Field Name: MCO Name

Description – Name of the MCO as listed in the IndianaAIM tables

*Format* – 39 alphanumeric characters

*Features* – Display only.

Turnover Library Number: MC10002

Edit – None

To correct – N/A

#### **System Information**

*PBL* – MCARE01.PBL

 $Window - W\_MCO\_REGION\_LIST$ 

*Menu* – M\_MCO\_REGION\_LIST

Data Windows – DW\_MCO\_REGION\_LIST

# **System Features**

Click **New MCO** to add a new MCO to the tables.

Click **New Region** to add a new region to the highlighted MCO.

Click **Select** to access the MCO/Region Maintenance window for the highlighted MCO.

Click **Exit** to return to the Managed Care Menu window.

Turnover Library Number: MC10002

# Section 3: MCO/Region Maintenance Window

#### Introduction

The MCO/Region Maintenance window allows the user to view information regarding the MCO's address, contact and benefit advocate (BA) phone numbers, and billing service utilized for electronic claims submission.

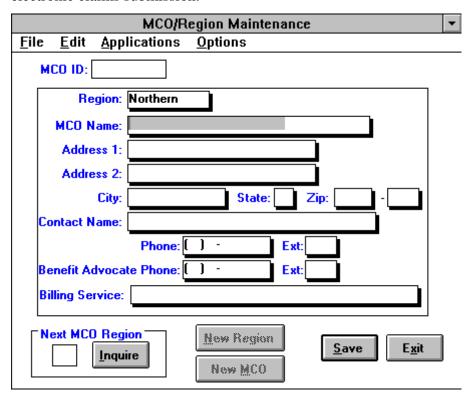


Figure 3.1 – MCO/Region Maintenance Window

Turnover Library Number: MC10002

MCO/Region Maintenance			
File	Edit	Applications	Options
New	Copy	Adhoc Reporting	Inquire
Save	Paste	Claims	New MCO
Print	Cut	Financial	New Region
Exit		Managed Care	MCO Billing Service
Exit IndianaAIM		MARS	MCO Capitation Rates
		Prior Authorization	MCO ECC Sender
		Provider	MCO EFT Account
		Recipient	MCO Eligibility
		Reference	MCO Provider Network
		Third Party Liability	MCO Tax ID
		SURS	
		Security	

Figure 3.2 - MCO/Region Maintenance Menu Tree

Figure 3.2 is an illustration of the menu tree for the MCO/Region Maintenance window. All menus appear in single-line boxes. The menu titles on this illustration reflect the overall menu commands and window options.

#### Menu Bar

The menu bar is located below the window title bar and contains the heading for the list of commands or window options.

The list of available commands or window options displays in a dropdown box. If a commands or window option is faded, the command or window option is not available at this time.

A command or window option is selected by the following methods:

- 1. Click the command or window option title.
- 2. Click the desired option title and a drop-down box displays. Use the mouse and double click the command or press the underscored letter of each command and press ALT.

#### Menu Selection: File

This command provides the following options:

*New* – Highlights a new line and allows data entry for a new date segment.

Save -Saves current screen.

*Print* – Prints a data window, current window, or the entire screen.

Turnover Library Number: MC10002

*Exit* – Returns to the previous window.

Exit IndianaAIM- Exits IndianaAIM.

#### Menu Selection: Edit

This menu command allows the user to make adjustments to the data entered.

*Copy* – Copies text to transfer to another area or applications.

*Paste* – Pastes, cuts, or copies text from another area within the referenced functional area.

*Cut* – Deletes the text and places it on the clipboard.

#### Menu Selection: Applications

This menu option allows the user to access areas in IndianaAIM.

Adhoc Reporting – Click **Adhoc Reporting** to access the main menu for that functional area.

*Claims* – Click **Claims** to access the main menu for that functional area.

Financial – Click **Financial** to access the main menu for that functional area.

*Managed Care* – Click **Managed Care** to access the main menu for that functional area.

*MARS* – Click **MARS** to access the main menu for that functional area.

*Prior Authorization* – Click **Prior Authorization** to access the main menu for that functional area.

*Provider* – Click **Provider** to access the main menu for that functional area.

*Recipient* – Click **Recipient** to access the main menu for that functional area.

*Reference* – Click **Reference** to access the main menu for that functional area.

Security – Click **Security** to access the main menu for that functional area.

Turnover Library Number: MC10002

SURS – Click SURS to access the main menu for that functional area.

Third Party Liability – Click **Third Party Liability** to access the main menu for that functional area.

#### Menu Selection: Option

This menu option allows access MCO maintenance windows.

*Inquire* – Click **Inquire** to inquire on different region for this MCO.

New MCO - Click **New MCO** to add a new MCO to the tables.

*New Region* – Click **New Region** to add a new region to this MCO.

*MCO Billing Service* – Click **MCO Billing Service** to inquire on the billing service utilized by the MCO.

*MCO Capitation Rates* – Click **MCO Capitation Rates** to access the MCO Capitation Maintenance window for this MCO.

*MCO ECC Sender* – Click **MCO ECC Sender** to access the MCO ECC Maintenance window for this MCO.

*MCO EFT Account* – Click **MCO EFT Account** to access the MCO EFT Account Maintenance window for this MCO.

*MCO Eligibility* – Click **MCO Eligibility** to access the MCO Region Eligibility Maintenance window for this MCO.

*MCO Provider Network* – Click **MCO Provider Network** to access the MCO Provider Network Maintenance window for this MCO.

*MCO Tax ID* – Click **MCO Tax ID** to access the MCO Tax ID Maintenance window for this MCO.

#### Field Information

Field Name: MCO ID

Description – Identifying numbers assigned to the MCO by IndianaAIM

Format – Nine numeric characters

*Features* – Display only

*Edit* – None

Turnover Library Number: MC10002

#### To correct – N/A

#### Field Name: Region

*Description* – Region of the state that the MCO serves

*Format* – Nine alphabetic characters

Features – Drop-down box

Valid values include:

- Northern
- Central
- Southern

Edit – 10001 – Duplicate MCO Region Found! Not Allowed!

*To correct* – Verify entry. The displayed MCO has already been enrolled in the selected region.

#### Field Name: MCO Name

Description - Name of the MCO as listed in the IndianaAIM tables

Format – 39 alphanumeric characters

Features - None

Edit – 10002 – MCO Name is Required! Please enter a value.

To correct – Enter an MCO name.

#### Field Name: Address 1

*Description* – Street addresses to all correspondence for the MCO to be mailed.

Format – 25 alphanumeric characters

Features - None

*Edit* – 10002 – Address is required! Please enter a value.

To correct – Enter a street address for the MCO.

Turnover Library Number: MC10002

#### Field Name: Address 2

*Description* – Additional mailing address information, such as suite number, for this MCO.

*Format* – 25 alphanumeric characters

Features – None

Edit – None

To correct – N/A

#### Field Name: City

*Description* – City to which the correspondence for this MCO is mailed

Format – 15 alphanumeric characters

Features – None

Edit – 10002 – City is required! Please enter a value!

*To correct* – Enter a city for the MCO.

#### Field Name: State

Description – Two character state identifier the correspondence for this MCO is mailed

Format – Two alphabetic characters

Features – None

*Edit* – 10002 – State is required! Please enter a value!

*To correct* – Enter a state code for the MCO.

Edit – 91036 – Invalid State Code!

*To correct* – Verify typing. The state code must be a valid state identifier.

#### Field Name: ZIP

Description – ZIP code to which the correspondence for this MCO is mailed

Format – Nine numeric characters

Features - None

Edit – 10002 – ZIP is required! Please enter a value.

To correct – Enter a ZIP code for the MCO.

#### Field Name: ZIP Code Extension

Description – ZIP+4 extension, if known

Format – Four numeric characters.

Features – None

Edit – 91029 – Must be numeric!

*To correct* – Verify typing. The extension must be numeric (0-9).

Edit – 91058 – Must be 4 characters!

*To correct* – Verify typing. The extension must contain four characters.

#### Field Name: Contact Name

*Description* – Person at the MCO to contact if needed.

Format – 35 alphanumeric characters

Features - None

Edit – None

To correct – N/A

#### Field Name: Phone

Description – Phone number for the MCO contact person

Format –

Features - None

*Edit* – 10002 – Phone is required. Please enter a value!

*To correct* – Enter a phone number for the MCO.

Edit – 91029 – Must be numeric!

Turnover Library Number: MC10002

*To correct* – Verify typing. The phone number must be numeric (0-9).

Edit – 91061 – Phone number must be 10 digits!

*To correct* – Verify typing. The phone number must contain 10 digits.

#### Field Name: Ext

Description – Phone extension, if applicable, of the MCO contact person

Format – Nine numeric characters.

Features – None

Edit – 91029 – Must be numeric!

*To correct* – Verify typing. The extension must be numeric (0-9).

#### Field Name: Benefit Advocate Phone

*Description* – Phone number for this MCO's benefit advocates

*Format* – Nine numeric characters

Features - None

Edit – 10002 – Phone is required. Please enter a value!

*To correct* – Enter a benefit advocate phone number for the MCO.

Edit – 91029 – Must be numeric!

*To correct* – Verify typing. The phone number must be numeric (0-9).

Edit – 91061 – Phone number must be 10 digits!

To correct – Verify typing. The phone number must contain 10 digits.

#### Field Name: Ext

Description – Phone extension, if applicable, for the MCO's benefit advocates

Format – Nine numeric characters.

Features – None

Edit - 91029 - Must be numeric!

Turnover Library Number: MC10002

*To correct* – Verify typing. The extension must be numeric (0-9).

#### Field Name: Billing Service

Description – Name of the billing service, if any, used by the MCO for electronic claims submission

Format – 39 alphanumeric characters

Features – User may double-click on field to get a list of valid billing services.

Edit – 91011 – Record not found! Please try again!

*To correct* – Verify typing. The billing service is on the billing service tables. If necessary, access the billing service maintenance window and add the billing service.

#### Field Name: Next MCO Region

Description – Alphabetic code of the next region

Format – CCYY/MM/DD

Features - None

*Edit* – 10017 – MCO not enrolled in this region!

*To correct* – Verify typing. MCO is not enrolled in selected region.

*Edit* – 10018 – MCO Region is currently being displayed!

*To correct* – Verify typing. Selected region is being shown.

#### Other Messages

Save successful, Save unsuccessful

Edit - 8004 - No changes typed.

Edit – 10006 – MCO Tax ID is Required! Please Enter!

*To correct* – Access the MCO Tax ID window and enter the required information.

Edit – 10007 – MCO Capitation Info Required. Please Enter!

*To correct* – Access the MCO Capitation window and enter the required information.

Turnover Library Number: MC10002

Edit – 10008 – MCO Eligibility Dates Required! Please Enter!

*To correct* – Access the MCO Eligibility window and enter the required information.

#### **System Information**

PBL - MCARE01.PBL

Window - W\_MCO\_REGION\_MAINT

*Menu* – W\_MCO\_REGION\_MAINT

Data Windows – DW\_HEADER\_2

DW\_MCO\_REGION

#### **System Features**

Click **New Region** to add a new region to this MCO.

Click **New MCO** to add a new MCO to the tables.

Click **Save** to save any information typed into the window.

Click **Exit** to return to the MCO Region Select window.

Click **Inquire** to inquire about information related to another region this MCO serves.

Turnover Library Number: MC10002

# Section 4: Administrative Fee Maintenance Window

#### Introduction

The Administrative Fee Maintenance window is used to add a new administrative fee and its corresponding effective dates.



Figure 4.1 – Administrative Fee Maintenance Window

Turnover Library Number: MC10002

Administrative Fee Maintenance		
File	Edit	Applications
New	Copy	Adhoc Reporting
Save	Paste	Claims
Print	Cut	Financial
Exit		Managed Care
Audit		MARS
Exit IndianaAIM		Prior Authorization
		Provider
		Recipient
		Reference
		Third Party Liability
		SURS
		Security

Figure 4.2 – Administrative Fee Maintenance Menu Tree

Figure 4.2 is an illustration of the menu tree for the Administrative Fee Maintenance window. All menus appear in single-line boxes. The menu titles on this illustration reflect the overall menu commands and window options.

#### Menu Bar

The menu bar is located below the window title bar and contains the heading for the list of commands or window options.

The list of available commands or window options displays in a dropdown box. If a commands or window option is faded, the command or window option is not available at this time.

A command or window option is selected by the following methods:

- 1. Click the command or window option title.
- 2. Click the desired option title and a drop-down box displays. Use the mouse and double click the command or press the underscored letter of each command and press **ALT**.

#### Menu Selection: File

This command provides the following options:

*New* – Highlights a new line and allows data entry for a new date segment.

Turnover Library Number: MC10002

Save – This command saves current screen.

*Print* – Prints a data window, current window, or the entire screen.

*Exit* – Returns to the previous window.

*Audit* – Displays the audit trail for the highlighted field.

Exit IndianaAIM- Exits IndianaAIM.

#### Menu Selection: Edit

This menu command allows the user to make adjustments to the data entered.

Copy – Copies text to transfer to another area or applications.

*Paste* – Pastes, cuts, or copies text from another area within the referenced functional area.

*Cut* – Deletes the text and places it on the clipboard.

#### Menu Selection: Applications

This menu option allows the user to access areas in IndianaAIM.

*Adhoc Reporting* – Click **Adhoc Reporting** to get to the main menu for that functional area.

*Claims* – Click **Claims** to get to the main menu for that functional area.

*Financial* – Click **Financial** to get to the main menu for that functional area.

*Managed Care* – Click **Managed Care** to get to the main menu for that functional area.

*MARS* – Click **MARS** to get to the main menu for that functional area.

*Prior Authorization* – Click **Prior Authorization** to get to the main menu for that functional area.

*Provider* – Click **Provider** to get to the main menu for that functional area.

*Recipient* – Click **Recipient** to get to the main menu for that functional area.

 $Turnover\ Library\ Number:\ MC10002$ 

Reference – Click **Reference** to get to the main menu for that functional area.

Security – Click **Security** to get to the main menu for that functional area.

SURS – Click SURS to get to the main menu for that functional area.

Third Party Liability – Click **Third Party Liability** to get to the main menu for that functional area.

#### Field Information

#### Field Name: Admin Fee Category

Description – Type of administrative fee. At this time, the only category is **Normal**. In the future, this may contain a separate fee for restricted card recipients or sanctioned providers.

Format – Alphabetic

*Features* – Drop-down box

Valid values include:

Normal

Edit – None

To correct – N/A

#### Field Name: Effective Date

Description – Effective date for this administrative fee

Format – CCYYMMDD

Features – None

Edit – 91001 – Invalid Date CCYYMMDD

*To correct* – Verify typing. Enter date in appropriate format.

*Edit* – 91002 – Date must be numeric!

*To correct* – Verify typing. Enter only numbers in the field.

*Edit* – 10002 – Effective Date is Required! Please Enter a Value!

Turnover Library Number: MC10002

*To correct* – Enter an effective date.

#### Field Name: End Date

Description –Date this administrative fee is no longer effective

Format - CCYYMMDD

Features – None

Edit – 91001 – Invalid Date CCYYMMDD

*To correct* – Verify typing. Enter date in appropriate format.

*Edit* – 91002 – Date must be numeric!

*To correct* – Verify typing. Enter only numbers in the field.

*Edit* – 91030 – Date segments may not overlap!

*To correct* – Verify typing. System will not allow two rates for the same period.

Edit – 10002 – End Date is Required! Please Enter a Value!

To correct – Enter an end date.

Edit – 10003 – End Date < Effective Date!

*To correct* – Verify typing. End date must be greater than or equal to the effective date.

#### Field Name: Administrative Fee

Description – Amount of administrative fee to be paid per recipient for this effective date and type

Format - Numeric

*Features* – Display only.

*Edit* – 91029 – Administrative fee must be numeric!

*To correct* – Verify typing. Type only numbers in the field.

*Edit* – 10026 – Administrative fee must be greater than zero!

To correct – Verify typing. Type a number greater than \$0.00

Turnover Library Number: MC10002

#### Other Messages

Save Successful!

Save Unsuccessful!

8004 – No changes keyed!

#### **System Information**

PBL - MCARE01.PBL

 $Window - W\_ADMIN\_FEE\_MAINT$ 

*Menu* – M\_BASE\_LIST\_UPDATE

Data Windows - DW\_ADMIN\_FEE

#### **System Features**

Click **New** to add a new administrative fee and effective dates.

Click **Save** to save any information typed into the window.

Click **Exit** to return to the MCO Region Maintenance window.

Turnover Library Number: MC10002

# Section 5: State Region Selection Window

#### Introduction

The State Region Selection window allows access to certain state regions and displays the current auto-assignment distribution percentages. This window is accessed, by clicking **Auto Assignment Distribution** located on the Managed Care Menu window.

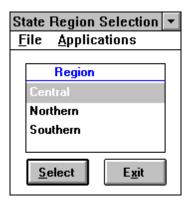


Figure 5.1 – State Region Selection Window

Turnover Library Number: MC10002

State Region Selection		
File	Applications	
Select	Adhoc Reporting	
Print	Claims	
Exit	Financial	
Exit IndianaAIM	Managed Care	
	MARS	
Prior Authorization		
Provider		
	Recipient	
	Reference	
	Security	
	Third Party Liability	

Figure 5.2 – State Region Selection Window Menu Tree

Figure 5.2 is an illustration of the menu tree for the State Region Selection window. All menus appear in single-line boxes. The menu titles on this illustration reflect the overall menu commands and window options.

#### Menu Bar

The menu bar is located below the window title bar and contains the heading for the list of commands or window options.

The list of available commands or window options displays in a dropdown box. If a commands or window option is faded, the command or window option is not available at this time.

A command or window option is selected by the following methods:

- 1. Click the command or window option title.
- 2. Click the desired option title and a drop-down box displays. Use the mouse and double click the command or press the underscored letter of each command and press **ALT**.

#### Menu Selection: File

This command provides the following options:

*Select* – Allows the selection of the highlighted state region for percentage updates.

*Print* – Prints a data window, current window, or the entire screen.

*Exit* – Returns to the previous window.

Turnover Library Number: MC10002

Exit IndianaAIM- Exits IndianaAIM.

## Menu Selection: Applications

This menu option allows the user to access areas in IndianaAIM

Adhoc Reporting – Click **Adhoc Reporting** access to the main menu for that functional area.

*Claims* – Click **Claims** to access the main menu for that functional area.

*Financial* – Click **Financial** to access the main menu for that functional area.

*Managed Care* – Click **Managed Care** to access the main menu for that functional area.

*MARS* – Click **MARS** to access the main menu for that functional area.

*Prior Authorization* – Click **Prior Authorization** to access the main menu for that functional area.

*Provider* – Click **Provider** to access the main menu for that functional area.

*Recipient* – Click **Recipient** to access the main menu for that functional area.

*Reference* – Click **Reference** to access the main menu for that functional area.

*Security* – Click **Security** to access the main menu for that functional area.

SURS – Click SURS to access the main menu for that functional area.

*Third Party Liability* – Click **Third Party Liability** to access the main menu for that functional area.

#### **Field Information**

Field Name: Region

*Description* – Region of the state to display

Turnover Library Number: MC10002

Format – Alphabetic

Features - None

Edit – None

To correct - N/A

# **System Information**

PBL - MCARE01.PBL

 $Window - W_REGION_LIST$ 

*Menu* – M\_BASE\_LIST\_RETRIEVE

 $Data\ Windows-DW\_STATE\_REGION\_LIST$ 

# **System Features**

Click **Select** to access the Auto-assignment Distribution Maintenance window for the highlighted region.

Click **Exit** to return to the previous window.

Turnover Library Number: MC10002

# Section 6: Auto Assignment Distribution Maintenance Window

# Introduction

The Auto Assignment Distribution Maintenance window allows the user to inquire on or make updates to the target auto-assignment percentages by health plan network.

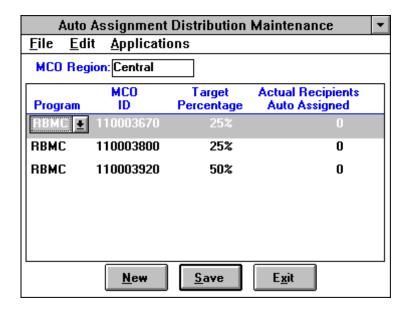


Figure 6.1 – Auto Assignment Distribution Maintenance Window

Turnover Library Number: MC10002

Auto A	Assignment Dis	tribution Maintenance
File	Edit	Applications
New	Copy	Adhoc Reporting
Save	Paste	Claims
Print	Cut	Financial
Exit		Managed Care
Audit		MARS
Exit IndianaAIM		Prior Authorization
		Provider
		Recipient
		Reference
		Third Party Liability
		SURS
		Security

Figure 6.2 – Auto Assignment Distribution Maintenance Menu Tree

Figure 6.2 is an illustration of the menu tree for the Auto Assignment Distribution window. All menus appear in single-line boxes. The menu titles on this illustration reflect the overall menu commands and window options.

### Menu Bar

The menu bar is located below the window title bar and contains the heading for the list of commands or window options.

The list of available commands or window options displays in a dropdown box. If a commands or window option is faded, the command or window option is not available at this time.

A command or window option is selected by the following methods:

- 1. Click the command or window option title.
- 2. Click the desired option title and a drop-down box displays. Use the mouse and double click the command or press the underscored letter of each command and press **ALT**.

#### Menu Selection: File

This command provides the following options:

*New* – Highlights a new line and allows data entry for a new date segment.

Turnover Library Number: MC10002

Save –Saves current screen.

*Print* – Prints a data window, current window, or the entire screen.

*Exit* – Returns to the previous window.

*Audit* – Displays the audit trail for the highlighted field.

Exit IndianaAIM- Exits IndianaAIM.

#### Menu Selection: Edit

This menu command allows the user to make adjustments to the data entered.

Copy – Copies text to transfer to another area or applications.

*Paste* – Pastes, cuts, or copies text from another area within the referenced functional area.

*Cut* – Deletes the text and places it on the clipboard.

# Menu Selection: Applications

This menu option allows the user to access areas in IndianaAIM.

Adhoc Reporting – Click **Adhoc Reporting** to access the main menu for that functional area.

*Claims* – Click **Claims** to access the main menu for that functional area.

*Financial* – Click **Financial** to access the main menu for that functional area.

*Managed Care* – Click **Managed Care** to access the main menu for that functional area.

MARS – Click MARS to access the main menu for that functional area.

*Prior Authorization* – Click **Prior Authorization** to access the main menu for that functional area.

*Provider* – Click **Provider** to access the main menu for that functional area.

*Recipient* – Click **Recipient** to access the main menu for that functional area.

Turnover Library Number: MC10002

*Reference* – Click **Reference** to access the main menu for that functional area.

Security – Click **Security** to access the main menu for that functional area.

SURS – Click SURS to access the main menu for that functional area.

*Third Party Liability* – Click **Third Party Liability** to access the main menu for that functional area.

#### Field Information

## Field Name: MCO Region

Description – Region of the state applicable for these percentages

Format – Alphabetic

Features – Protected. Display only.

Edit – None

To correct – N/A

#### Field Name: Network

*Description* – Hoosier Healthwise Network, either RBMC or PCCM, applicable for this percentage

Format – Alphabetic

Features – Drop-down box

Valid values include:

- PCCM
- RBMC

*Edit* – 10027 – RBMC Program with no valid MCO entered! Not valid!

*To correct* – Type a valid MCO identification number or select PCCM.

Edit – 10028 – PCCM Program with MCO entered! Not valid!

To correct – Delete MCO identification number or select RBMC.

Turnover Library Number: MC10002

*Edit* – 10030 – Only One PCCM Program for a Region!

*To correct* – System only allows one entry for PCCM. Select RBMC or exit if there are no additional MCOs to add.

#### Field Name: MCO ID

Description – Identification number of the applicable Managed Care Organization

*Format* – Nine numeric characters

Features - None

Edit – 10025 – MCO ID Not on File! Please Re-enter!

*To correct* – Type a valid MCO identification number.

*Edit* – 10029 – Duplicate MCO within the Region! Not Allowed!

*To correct* – System allows only one entry per MCO per region. Enter a different MCO ID number.

*Edit* – 10034 – MCO Not Enrolled in this Region!

*To correct* – Type a valid MCO identification number for this region.

# Field Name: Target Percentage

Description – Desired percentage of auto-assignments to be made to this network or MCO, if applicable, for this region

Format - Numeric

Features - Coverts decimal entry to percentage display

*Edit* – 91029 – Target percentage must be numeric!

*To correct* – Type only numbers in the field.

*Edit* – 10031 – Percentage rates sum to less than 100%! Do you want to continue with the EXIT!

*To correct* – Verify typing. The sum of all entries must be 100%. If exit is continued, data will not be saved.

Edit – 10032 – Percentage rates sum to more than 100%

Turnover Library Number: MC10002

*To correct* – Verify typing. Enter a series of numbers whose total is equal to 1.

*Edit* – 10033 – Target percent may not be zero!

*To correct* – Verify typing. Enter a value greater than 0.

# Field Name: Actual Recipients Auto Assigned

Description – Number of recipients auto-assigned to this network or MCO for this region.

Format – Numeric

*Features* – Protected. Display only.

Edit - None

To correct - N/A

# Other Messages

Edit – 8004 – No changes keyed! Save successful! Save unsuccessful!

# **System Information**

PBL – MCARE01.PBL

Window - W\_AUTOASSIGN\_PERCENTAGE

*Menu* – M\_BASE\_LIST\_UPDATE

Data Windows – DW\_REGION\_HEADER

DW\_AUTOASSIGN\_PERCENTAGE

# **System Features**

Click **New** to add a new entity to the auto-assignment algorithm.

Click **Save** to save the current window.

Click **Exit** to return to the previous window.

Turnover Library Number: MC10002

# Section 7: PMP Network Enrollment Maintenance Window

#### Introduction

The PMP Network Enrollment Maintenance window allows inquiry or updates to the Managed Care network currently open for the provider. A provider may only be open under one health plan network at any given time. Current policy allows changes to this information only on a calendar quarter basis. PCCM and RBMC represent network types for both Medicaid and Package C.

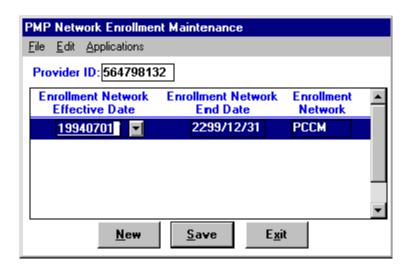


Figure 7.1 – PMP Network Enrollment Maintenance Window

Turnover Library Number: MC10002

PM	P Enrollment N	Network Maintenance	
File	Edit	Applications	
New	Сору	Adhoc Reporting	
Save	Paste	Claims	
Print	Cut	Financial	
Exit		Managed Care	
Audit		MARS	
Exit IndianaAIM		Prior Authorization	
		Provider	
		Recipient	
		Reference	
		Security	
		Third Party Liability	

Figure 7.2 – PMP Enrollment Network Maintenance Menu Tree

Figure 7.2 is an illustration of the menu tree for the PMP Enrollment Network Maintenance window. All menus appear in single-line boxes. The menu titles on this illustration reflect the overall menu commands and window options.

#### Menu Bar

The menu bar is located below the window title bar and contains the headings for the list of commands or window options.

The list of available commands or window options displays in a dropdown box. If a commands or window option is faded, the command or window option is not available at this time.

A command or window option is selected by the following methods:

- 1. Click the command or window option title.
- 2. Click the desired option title and a drop-down box displays. Use the mouse and double click the command or press the underscored letter of each command and press **ALT**.

#### Menu Selection: File

This command provides the following options:

*New* – Highlights a new line and allows data entry for a new date segment.

Save -Saves current screen.

*Print* – Prints a data window, current window, or the entire screen.

Turnover Library Number: MC10002

*Exit* – Returns to the previous window

*Audit* – Displays the audit trail for the highlighted field.

Exit IndianaAIM—Exits IndianaAIM.

#### Menu Selection: Edit

This menu command allows the user to make adjustments to the data entered.

Copy – Copies text to transfer to another area or applications.

*Paste* – Pastes, cuts, or copies text from another area within the referenced functional area.

*Cut* – Deletes the text and places it on the clipboard.

# Menu Selection: Applications

This menu option allows the user to access areas in IndianaAIM.

Adhoc Reporting – Click **Adhoc Reporting** to access the main menu for that functional area.

*Claims* – Click **Claims** to access the main menu for that functional area.

Financial – Click **Financial** to access the main menu for that functional area.

*Managed Care* – Click **Managed Care** to access the main menu for that functional area.

*MARS* – Click **MARS** to access the main menu for that functional area.

*Prior Authorization* – Click **Prior Authorization** to access the main menu for that functional area.

*Provider* – Click **Provider** to access the main menu for that functional area.

*Recipient* – Click **Recipient** to access the main menu for that functional area.

*Reference* – Click **Reference** to access the main menu for that functional area.

Turnover Library Number: MC10002

Security – Click **Security** to access the main menu for that functional area.

Third Party Liability – Click **Third Party Liability** to access the main menu for that functional area.

#### Field Information

#### Field Name: Provider ID

Description – Medicaid identification number of the provider

*Format* – Nine numeric characters

Features – Protected. Display only

Edit – None

To correct – N/A

#### Field Name: Enrollment Network Effective Date

Description – Date the provider is open under a given network

Format – CCYYMMDD

Features – Drop-down box. Gives quarterly dates to select for network start dates.

*Edit* – 5184 – Start date already on file! No duplicates allowed!

*To correct* – Verify typing and select a start date not on file.

Edit – 5215 – Start Date must be a quarter date or eligible start!

*To correct* – Type an effective date of *Jan, April, July, or Oct* 1 or the PMP's eligibility start date.

Edit – 91001 – Invalid Date CCYYMMDD

*To correct* – Verify typing and re-key.

Edit – 91002 – Date must be numeric!

*To correct* – Verify typing and re-key.

Edit - 91003 - Date is required!

Turnover Library Number: MC10002

To correct – Enter date into field.

#### Field Name: Enrollment Network End Date

Description – Date the displayed network is no longer effective

Format - CCYYMMDD

Features – None

Edit – 91001 – Invalid Date CCYYMMDD

*To correct* – Verify typing and retype.

*Edit* – 91002 – Date must be numeric!

*To correct* – Verify typing and retype.

Edit – 91003 – Date is required!

To correct – Enter date in field

*Edit* – 91030 – Date segments may not overlap!

*To correct* – Verify typing. PMP may not have two segments for the same time frame.

Edit – 5178 – End Date < Effective Date! Not Allowed!

*To correct* – Verify typing. End date must be greater than effective date.

Edit – 91002 – Date must be numeric!

*To correct* – Verify typing and retype.

#### Field Name: Enrollment Network

Description – Currently open network for a provider

*Format* – Five Alphabetic characters

Features – Drop-down box

Valid values include:

- MCO
- PCCM

*Edit* – 5187 – Network Date must be within the Enrollment Period!

Turnover Library Number: MC10002

*To correct* – Select an effective date within the provider's enrollment period.

# **System Information**

PBL – PROV07.PBL

Window – W\_PMP\_ENROLL\_PROGRAMM

*Menu* – M\_BASE\_LIST\_UPDATE

Data Windows – DW\_PMP\_ENROLL\_PGRM

# **System Features**

Click **New** to display a blank window for data entry on a new practice type.

Click **Save** to save the information.

Click **Exit** to return to the Primary Medical Provider Maintenance window.

Turnover Library Number: MC10002

# Section 8: Billing Service Window

# Introduction

The Billing Service window is used to inquire about information related to the billing service used by the MCO for electronic claims submission.

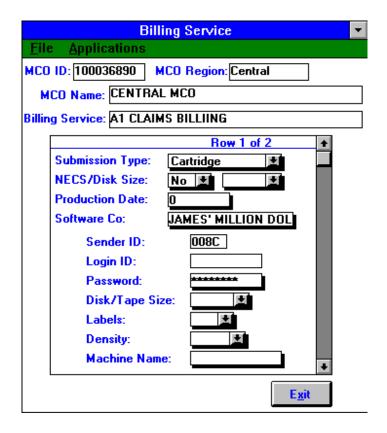


Figure 8.1 – Billing Service Window

Turnover Library Number: MC10002

	Billing Service	
File	Applications	
New	Adhoc Reporting	
Save	Claims	
Print	Financial	
Exit	Managed Care	
Audit	MARS	
Exit IndianaAIM	Prior Authorization	
	Provider	
	Recipient	
	Reference	
	Security	
	SURS	
	Third Party Liability	

Figure 8.2 -Billing Service Maintenance Menu Tree

Figure 8.2 is an illustration of the menu tree for the MCO Billing Service window. All menus appear in single-line boxes. The menu titles on this illustration reflect the overall menu commands and window options.

#### Menu Bar

The menu bar is located below the window title bar and contains the heading for the list of commands or window options.

The list of available commands or window options displays in a dropdown box. If a commands or window option is faded, the command or window option is not available at this time.

A command or window option is selected by the following methods:

- 1. Click the command or window option title.
- 2. Click the desired option title and a drop-down box displays. Use the mouse and double click the command or press the underscored letter of each command and press **ALT**.

#### Menu Selection: File

This command provides the following options:

*New* – Highlights a new line and allows data entry for a new date segment.

Save –Saves current screen

Turnover Library Number: MC10002

*Print* – Prints a data window, current window,, or the entire screen.

*Exit* – Returns to the previous window.

*Audit* – Displays the audit trail for the highlighted field.

Exit IndianaAIM—Exits IndianaAIM.

# Menu Selection: Applications

This menu option allows the user to access areas in Indiana*AIM*.

Adhoc Reporting – Click **Adhoc Reporting** to access the main menu for that functional area.

*Claims* – Click **Claims** to access the main menu for that functional area.

Financial – Click **Financial** to access the main menu for that functional area.

*Managed Care* – Click **Managed Care** to access the main menu for that functional area.

*MARS* – Click **MARS** to access the main menu for that functional area

*Prior Authorization* – Click **Prior Authorization** to access the main menu for that functional area.

*Provider* – Click Provider to access the main menu for that functional area.

*Recipient* – Click **Recipient** to access the main menu for that functional area.

*Reference* – Click **Reference** to access the main menu for that functional area.

Security – Click **Security** to access the main menu for that functional area

SURS – Click SURS to access the main menu for that functional area.

*Third Party Liability* – Click **Third Party Liability** to access the main menu for that functional area.

Turnover Library Number: MC10002

### **Field Information**

#### Field Name: MCO ID

Description - Identifying number assigned to the MCO by IndianaAIM

*Format* – Nine numeric characters

*Features* – Display only

Edit – None

To correct – N/A

# Field Name: MCO Region

Description – Region of the state that the MCO services

Format – Nine alphabetic characters

Features – Display only

Edit – None

To correct - N/A

#### Field Name: MCO Name

Description - Name of the MCO as listed in the IndianaAIM tables

Format – 39 alphanumeric characters

*Features* – Display only

*Edit* – None

To correct – N/A

#### Field Name: MCO Name

Description – Name of the billing service used by the MCO

Format – 39 alphanumeric characters

*Features* – Display only

Edit – None

*To correct* – N/A

Turnover Library Number: MC10002

# Field Name: Submission Type

Description – Indicates the method of submission a sender is using to transmit their claims electronically

Format – Alphanumeric

*Features* – Display only

Valid values include:

- Async (Xmodem)
- Async (UUCP)
- Bisync
- Tape
- Diskette
- Cartridge
- Interactive

Edit – None

To correct – N/A

# Field Name: NECS/Disk Size

Description – Indicates whether a provider uses the EDS National Electronic Claims Submission (NECS) software and the size of diskette required for software or updates

Format – Character

Features – Display only

Valid values include:

- NECS Yes or No
- Disk Size 3 1/2" or 5 1/4"

Edit – None

To correct - N/A

#### Field Name: Production Date

*Description* – Date that the sender begins submitting production claims electronically

Turnover Library Number: MC10002

Format – Eight numeric characters

Features – Display only

Edit – None

To correct – N/A

#### Field Name: Software Co

*Description* – Identifies a third party that maintains software used in billing claims electronically

Format – Character

*Features* – Display only

*Edit* – None

To correct – N/A

#### Field Name: Sender ID

*Description* – System generated unique number that identifies the billing entity submitting electronic claims

Format – Four alphanumeric characters

*Features* – Display only

Edit – None

To correct – N/A

# Field Name: Login Id

Description – Identifier that a sender uses to access the EDS electronic claims submission system

Format – Eight alphanumeric characters

Features – Display only

Edit – None

*To correct* – N/A

#### Field Name: Password

Description – Password a sender uses to access the EDS electronic claims submission system

Format – Eight numeric characters

*Features* – Display only

Edit – None

To correct – N/A

# Field Name: Disk/Tape Size

Description – Indicates the size disk or tape that a sender uses to bill electronic batch claims

Format - Character

*Features* – Display only

Valid values include:

- Disk:
  - -31/2"
  - 5 1/4"
  - 8"
- Tape:
  - 7 in
  - 9 in
  - 10 in

Edit – None

To correct – N/A

#### Field Name: Labels

Description –Yes/No value that indicates whether a sender submitting electronic batch claims on tape or disk uses a labeled format

Format – N/A

Features – Display only

Valid values include:

Yes

Turnover Library Number: MC10002

No

Edit – None

To correct – N/A

#### Field Name: Density

Description – Indicates the density of a tape a sender uses to bill electronic batch claims

Format - N/A

*Features* – Display only

Valid values include:

- 6250
- 1600
- 800

Edit - None

To correct – N/A

#### Field Name: Machine Name

Description – Indicates the name of the machine that a provider uses to submit electronic claims (Asynchronous UUCP only)

Format – 10 alphanumeric characters

Features - None

Edit – None

To correct - N/A

# **System Information**

PBL - MCARE01.PBL

 $Window - W\_MCO\_BILLING\_SERVICE\_LIST$ 

*Menu* – M\_BASE\_LIST\_RETRIEVE

Data Windows – DW\_HEADER\_3

DW\_PROV\_SENDER\_BILL\_SVC

Turnover Library Number: MC10002

# Section 9: MCO Capitation Maintenance Window

#### Introduction

The MCO Capitation Maintenance window is used to inquire on the information regarding the selected MCO capitation rates by category. This window is accessed by clicking **Option** on the MCO/Region Maintenance window.

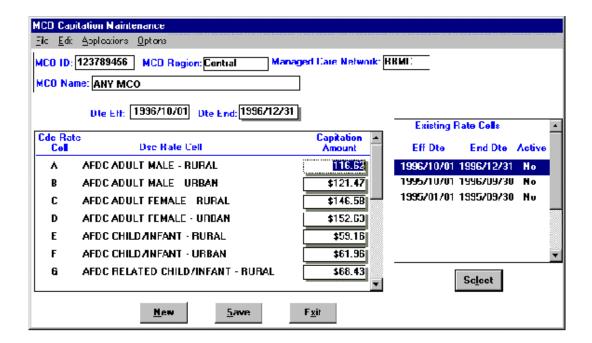


Figure 9.1 – MCO Capitation Maintenance Window

Turnover Library Number: MC10002

MCO Capitation Maintenance			
File	Edit	Applications	Options
New	Сору	Adhoc Reporting	Select
Save	Paste	Claims	
Print	Cut	Financial	
Exit		Managed Care	
Audit		MARS	
Exit IndianaAIM		Prior Authorization	
		Provider	
		Recipient	
		Reference	
		Third Party Liability	
		SURS	
		Security	

Figure 9.2 – MCO Capitation Maintenance Menu Tree

Figure 9.2 is an illustration of the menu tree for the MCO Capitation Maintenance window. All menus appear in single-line boxes. The menu titles on this illustration reflect the overall menu commands and window options.

#### Menu Bar

The menu bar is located below the window title bar and contains the heading for the list of commands or window options.

The list of available commands or window options displays in a dropdown box. If a commands or window option is faded, the command or window option is not available at this time.

A command or window option is selected by the following methods:

- 1. Click the command or window option title.
- 2. Click the desired option title and a drop-down box displays. Use the mouse and double click the command or press the underscored letter of each command and press **ALT**.

#### Menu Selection: File

This command provides the following options:

*New* – Highlights a new line and allows data entry for a new date segment.

Save – This command saves current screen.

Turnover Library Number: MC10002

*Print* – Prints a data window, current window,, or the entire screen.

Exit – Returns to the previous window

*Audit* – Displays the audit trail for the highlighted field.

Exit IndianaAIM – Exits from the IndianaAIM system.

#### Menu Selection: Edit

This menu command allows the user to make adjustments to the data entered.

*Copy* – Copies text to transfer to another area or applications.

*Paste* – Pastes, cuts, or copies text from another area within the referenced functional area.

*Cut* – Deletes the text and places it on the clipboard.

# Menu Selection: Applications

This menu option allows the user to access areas in IndianaAIM.

Adhoc Reporting – Click **Adhoc Reporting** to access the main menu for that functional area.

*Claims* – Click **Claims** to access the main menu for that functional area.

Financial – Click **Financial** to access the main menu for that functional area.

*Managed Care* – Click **Managed Care** to access the main menu for that functional area.

*MARS* – Click **MARS** to access the main menu for that functional area.

*Prior Authorization* – Click **Prior Authorization** to access the main menu for that functional area.

*Provider* – Click **Provider** to access the main menu for that functional area

*Recipient* – Click **Recipient** to access the main menu for that functional area.

 $Turnover\ Library\ Number:\ MC10002$ 

*Reference* – Click **Reference** to access the main menu for that functional area.

*Security* – Click **Security** to access the main menu for that functional area.

*Third Party Liability* – Click **Third Party Liability** to access the main menu for that functional area.

# Menu Selection: Options

This menu option allows the selection of a capitation effective date for display.

*Select* – Click **Select** to display the capitation rates for the highlighted effective date.

#### Field Information

#### Field Name: MCO ID

Description – Identifying number assigned to the MCO by IndianaAIM

*Format* – Nine numeric characters

*Features* – Display only

Edit – None

To correct – N/A

#### Field Name: MCO Name

Description – Name of the MCO as listed in the IndianaAIM tables

Format – 39 alphanumeric characters

*Features* – Display only

Edit – None

To correct - N/A

#### Field Name: MCO Region

*Description* – Region of the state that the MCO serves

Turnover Library Number: MC10002

*Format* – Nine alphabetic characters

*Features* – Display only

Edit – None

To correct – N/A

# Field Name: Capitation Effective Date

Description - Effective date for inquiring

Format – CCYY/MM/DD

*Features* – Display only

Edit – None

To correct - N/A

#### Field Name: Effective Date

Description – Effective date for inquiring

Format – CCYY/MM/DD

Features – None

Edit – 91001 – Invalid Date CCYYMMDD

To correct – Verify typing. Date must be in CCYYMMDD format

*Edit* – 91002 – Date must be numeric!

*To correct* – Verify typing. The date must contain only numeric characters (0-9)

Edit – 10002 – Effective Date is required! Please enter a value!

*To correct* – Enter effective date.

*Edit* – 10015 – Duplicate Effective Date Not Allowed!

*To correct* – Verify typing. MCO already has capitation rates on file for this effective date.

#### Field Name: Urban/Rural (list title)

Description – Designates if the rate displayed is applicable for urban or rural recipient counties

*Format* – Five alphabetic characters

*Features* – Display only

Edit – None

To correct – N/A

#### Field Name: AFDC Adult Male

Description – Capitation rate for the category and effective date displayed

Format – Five numeric characters

Features – None

*Edit* – 91029 – Capitation rate must be numeric!

*To correct* – Verify typing. The capitation rate must contain only numeric values.

# Field Name: AFDC Adult Female

Description – Capitation rate for the category and effective date displayed

*Format* – Five numeric characters

Features - None

*Edit* – 91029 – Capitation rate must be numeric!

*To correct* – Verify typing. The capitation rate must contain only numeric values.

#### Field Name: AFDC Child/Infant

Description – Capitation rate for the category and effective date displayed

*Format* – Five numeric characters

Features – None

Turnover Library Number: MC10002

*Edit* – 91029 – Capitation rate must be numeric!

*To correct* – Verify typing. The capitation rate must contain only numeric values.

#### Field Name: AFDC Related Mother

*Description* – Capitation rate for the category and effective date displayed.

Format – Five numeric characters

Features - None

*Edit* – 91029 – Capitation rate must be numeric!

*To correct* – Verify typing. The capitation rate must contain only numeric values.

#### Field Name: AFDC Related Child/Infant

Description – Capitation rate for the category and effective date displayed

Format – Five numeric characters

Features - None

*Edit* – 91029 – Capitation rate must be numeric!

*To correct* – Verify typing. The capitation rate must contain only numeric values.

# Other Messages

Save successful, Save unsuccessful

# **System Information**

PBL - MCARE01.PBL

Window –

W\_MCO\_CAPITATION/W\_MCO\_CAPITATION\_RESPONSE

*Menu* – M\_BASE\_MAINT\_SIMPLE\_WITH\_LIST

Data Windows – DW\_HEADER

Turnover Library Number: MC10002

# DW\_MCO\_CAPITATION

# **System Features**

Click **Select** to display the capitation rates for the highlighted date.

Click **New** to input new effective dates and capitation rates for the displayed MCO.

Click **Save** to save any information keyed into the window.

Click Exit to return to the MCO Region Maintenance window.

Turnover Library Number: MC10002

# Section 10: MCO ECC Maintenance Window

# Introduction

The MCO ECC Maintenance window is used to view and maintain electronic claims submission information for an MCO.

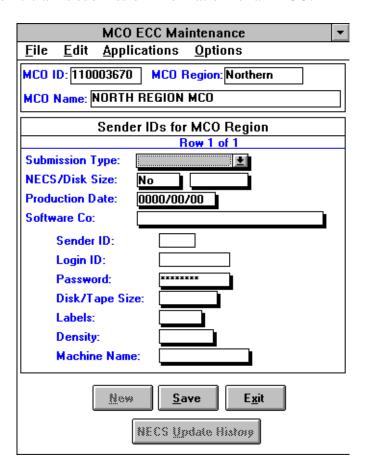


Figure 10.1 – MCO ECC Maintenance Window

Turnover Library Number: MC10002

File	Edit	Applications	Options
New	Сору	Adhoc Reporting	NECS Update
Save	Paste	Claims	
Print	Cut	Financial	
Exit		Managed Care	
Audit		MARS	
Exit IndianaAIM		Prior Authorization	
		Provider	
		Recipient	
		Reference	
		Third Party Liability	
		SURS	
		Security	

Figure 10.2 – MCO ECC Maintenance Menu Tree

Figure 10.2 is an illustration of the menu tree for the MCO ECC Maintenance. All menus appear in single-line boxes. The menu titles on this illustration reflect the overall menu commands and window options.

#### Menu Bar

The menu bar is located below the window title bar and contains the heading for the list of commands or window options.

The list of available commands or window options displays in a dropdown box. If a commands or window option is faded, the command or window option is not available at this time.

A command or window option is selected by the following methods:

- 1. Click the command or window option title.
- 2. Click the desired option title and a drop-down box displays. Use the mouse and double click the command or press the underscored letter of each command and press **ALT**.

#### Menu Selection: File

This command provides the following options:

*New* – Highlights a new line and allows data entry for a new date segment.

Save – Saves the current screen

Turnover Library Number: MC10002

*Print* – Prints a data window, current window, or the entire screen.

*Exit* – Returns to the previous window.

*Audit* – Displays the audit trail for the highlighted field.

Exit IndianaAIM – Exits from the IndianaAIM system.

#### Menu Selection: Edit

This menu command allows the user to make adjustments to the data entered.

*Copy* – Copies text to transfer to another area or applications.

*Paste* – Pastes, cuts, or copies text from another area within the referenced functional area.

*Cut* – Deletes the text and places it on the clipboard.

# Menu Selection: Applications

This menu option allows the user to access areas in IndianaAIM.

Adhoc Reporting – Click **Adhoc Reporting** to access the main menu for that functional area.

*Claims* – Click **Claims** to access the main menu for that functional area.

Financial – Click **Financial** to access the main menu for that functional area.

*Managed Care* – Click **Managed Care** to access the main menu for that functional area.

*MARS* – Click **MARS** to access the main menu for that functional area.

*Prior Authorization* – Click **Prior Authorization** to access the main menu for that functional area.

*Provider* – Click **Provider** to access the main menu for that functional area.

*Recipient* – Click **Recipient** to access the main menu for that functional area.

Turnover Library Number: MC10002

*Reference* – Click **Reference** to access the main menu for that functional area.

*Security* – Click **Security** to access the main menu for that functional area.

Third Party Liability – Click **Third Party Liability** to access the main menu for that functional area.

# Menu Selection: Options

This menu option allows access to MCO maintenance windows.

*NECS Update* – Click on this option to update information regarding the latest version of NECS software used by the sender.

# **Field Information**

#### Field Name: MCO ID

Description – Identifying number assigned to the MCO by IndianaAIM

Format – Nine numeric characters

Features – Display only

Edit – None

To correct – N/A

#### Field Name: MCO Region

*Description* – Region of the state that the MCO services

*Format* – Nine alphabetic characters

*Features* – Display only

Edit – None

To correct – N/A

#### Field Name: MCO Name

Description – Name of the MCO as listed in the IndianaAIM tables

Format – 39 alphanumeric characters

Turnover Library Number: MC10002

*Features* – Display only

Edit – None

To correct – N/A

## Field Name: Submission Type

*Description* – Indicates the method of submission a sender is using to transmit their claims electronically

Format – Alphanumeric

Features – Drop-down box

Valid values include:

- Async (Xmodem)
- Async (UUCP)
- Bisync
- Tape
- Diskette
- Cartridge
- Interactive

*Edit* – 91037 – Field is required!

*To correct* – Click on listed method of submission. A method of submission must be selected

*Edit* – 10020 – Duplicate submission type not allowed!

*To correct* – Verify typing. MCO may only have one ID per submission type. Selected type is already on file.

#### Field Name: NECS/Disk Size

Description – Indicates whether a provider uses the EDS National Electronic Claims Submission (NECS) software and the size of diskette required for software or updates

Format - Character

Features – Drop-down box

Valid values include:

Turnover Library Number: MC10002

- NECS Yes or No
- Disk Size 3 1/2" or 5 1/4"

Edit – 5136 – Disk Size must be blank if NECS is "NO"!

*To correct* – Verify typing. Providers receiving NECS do not use diskettes.

*Edit* – 5137 – NECS must be "NO" for this submission type!

*To correct* – Verify typing. NECS is not available for the selected submission type.

#### Field Name: Production Date

*Description* – Date that the sender begins submitting production claims electronically

Format – Eight numeric characters

Features - None

Edit – 91001 – Invalid Date CCYYMMDD

To correct – Enter date in valid CCYYMMDD format

Edit – 91002 – Date must be numeric!

To correct – Verify date and reenter in valid CCYYMMDD format

#### Field Name: Software Co

Description – Identifies a third party that maintains software used in billing claims electronically

Format - Character

Features – Double click to view list of software companies

Edit – 91011 – Record not found - please try again!

*To correct* – Enter a Software Company Name or Select from the list by double clicking on the field.

Edit – 91037 – Field is required!

*To correct* – Enter a software company name or Select from the list by double clicking

Turnover Library Number: MC10002

#### Field Name: Sender ID

*Description* – System generated unique number that identifies the billing entity submitting electronic claims

Format – Four alphanumeric characters

*Features* – Display only

Edit – None

To correct - N/A

## Field Name: Login ID

Description – Identifier that a sender uses to access the EDS electronic claims submission system

Format – Eight alphanumeric characters.

*Features* – Display only

Edit – None

To correct – N/A

#### Field Name: Password

Description – Password that a sender uses to access the EDS electronic claims submission system

Format – Eight numeric characters

Features – This field display in asterisks to protect the password

Edit - 5130 - Must be blank for this submission type

To correct – Verify submission type

Edit - 5131 - Required for this submission type!

*To correct* – Verify submission type and if applicable, enter an alphanumeric password containing up to eight characters.

Edit – 91031 – Must be alphanumeric!

*To correct* – Enter an alphanumeric password containing up to eight characters.

Edit – 91037 – Field is required!

Turnover Library Number: MC10002

*To correct* – Enter an alphanumeric password containing eight characters

*Edit* – 91063 – Must be at eight characters.

*To correct* – Enter an alphanumeric password eight characters in length.

## Field Name: Disk/Tape Size

Description – Indicates the size disk or tape that a sender uses to bill electronic batch claims

Format - Character

Features – Drop-down box

Valid values include:

- Disk:  $-3\frac{1}{2}$ , " $5\frac{1}{4}$ ," 8"
- Tape –7," 9," 10"

*Edit* – 5130 – Must be blank for this submission type!

To correct – Verify submission type and re-enter

Edit - 5131 - Required for this submission type!

*To correct* – Verify submission type and re-enter

Edit – 5132 – Valid disk sizes are: 3 1/2", 5 1/4", or 8"!

*To correct* – Verify disk size and re-enter

Edit - 5133 - Valid tape sizes are 7, 9, or 10 inch!

*To correct* – Verify tape size and re-enter

*Edit* – 5135 – Disk size required for NECS!

To correct – Enter disk size.

#### Field Name: Labels

Description – Yes/No value that indicates whether a sender submitting electronic batch claims on tape or disk uses a labeled format

Format – N/A

Features – Drop-down box

Turnover Library Number: MC10002

Valid values include:

- Yes
- No

Edit - 5130 – Must be blank for this submission type!

To correct – Verify submission type

*Edit* – 5131 – Required for this submission type!

To correct – Verify submission type

## Field Name: Density

Description – Indicates the density of a tape that a sender uses to bill electronic batch claims

Format - N/A

*Features* – Drop-down box

Valid values include:

- 6250
- 1600
- 800

Edit - 5130 – Must be blank for this submission type!

*To correct* – Verify submission type

*Edit* – 5131 – Required for this submission type!

To correct – Verify submission type

#### Field Name: Machine Name

*Description* – Indicates the name of the machine that a provider uses to submit electronic claims (Asynchronous UUCP only)

Format – 10 alphanumeric characters

Features - None

Edit - 5130 – Must be blank for this submission type!

*To correct* – Verify submission type

Turnover Library Number: MC10002

*Edit* – 5131 – Required for this submission type!

To correct – Verify submission type

*Edit* – 91031 – Must be alphanumeric!

To correct – Verify Machine Name and re-enter

# Other Messages:

Save successful, save unsuccessful

Edit – 8004 – No changes keyed!

# **System Information**

PBL - MCARE01.PBL

Window – W\_MCO\_SENDER

*Menu* – M\_MCO\_SENDER

Data Windows – DW\_HEADER

DW\_MCO

# **System Features**

Click **New** to add a new sender ID for this MCO.

Click **Save** to save the information entered.

Click **Exit** to return to the MCO/Region Maintenance window.

Click **NECS Update History** to update the files to reflect the version of NECS software being used by the MCO.

Turnover Library Number: MC10002

# Section 11: MCO EFT Account/Financial Institution Window

#### Introduction

The MCO EFT Account/Financial Institution window is used to view information regarding the selected MCO's bank account and financial institution used for electronic funds transfer (EFT).

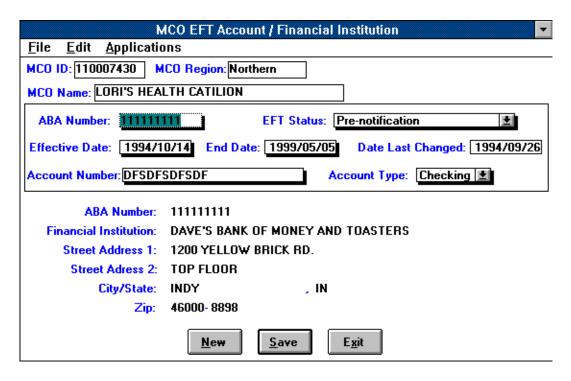


Figure 11.1 – MCO EFT Account/Financial Institution Window

Turnover Library Number: MC10002

MCO EFT Account/Financial Institution			
File	Edit	Applications	
New	Copy	Adhoc Reporting	
Save	Paste	Claims	
Print	Cut	Financial	
Exit		Managed Care	
Audit		MARS	
Exit IndianaAIM		Prior Authorization	
		Provider	
		Recipient	
		Reference	
		Third Party Liability	
		SURS	
		Security	

Figure 11.2 – MCO EFT Account/Financial Institution Maintenance Menu Tree

Figure 11.2 is an illustration of the menu tree for the MCO EFT Account/Financial Institution window. All menus appear in single-line boxes. The menu titles on this illustration reflect the overall menu commands and window options.

#### Menu Bar

The menu bar is located below the window title bar and contains the heading for the list of commands or window options.

The list of available commands or window options displays in a dropdown box. If a commands or window option is faded, the command or window option is not available at this time.

A command or window option is selected by the following methods:

- 1. Click the command or window option title.
- 2. Click the desired option title and a drop-down box displays. Use the mouse and double click the command or press the underscored letter of each command and press **ALT**.

#### Menu Selection: File

This command provides the following options:

*New* – Highlights a new line and allows data entry for a new date segment.

Turnover Library Number: MC10002

Save – This command saves current screen.

Print – Prints a data window, current window, or the entire screen.

*Exit* – Returns to the previous window.

*Audit* – Displays the audit trail for the highlighted field.

Exit IndianaAIM Exits IndianaAIM

#### Menu Selection: Edit

This menu command allows the user to make adjustments to the data entered.

*Copy* – Copies text to transfer to another area or applications.

*Paste* – Pastes, cuts, or copies text from another area within the referenced functional area.

*Cut* – Deletes the text and places it on the clipboard.

## Menu Selection: Applications

This menu option allows the user to access areas in IndianaAIM.

Adhoc Reporting – Click **Adhoc Reporting** to access the main menu for that functional area.

*Claims* – Click **Claims** to access the main menu for that functional area.

Financial – Click **Financial** to access the main menu for that functional area.

*Managed Care* – Click **Managed Care** to access the main menu for that functional area.

MARS – Click MARS to access the main menu for that functional area.

*Prior Authorization* – Click **Prior Authorization** to access the main menu for that functional area.

*Provider* – Click **Provider** to access the main menu for that functional area.

*Recipient* – Click **Recipient** to access the main menu for that functional area.

Turnover Library Number: MC10002

*Reference* – Click **Reference** to access the main menu for that functional area.

Security – Click **Security** to access the main menu for that functional area.

SURS – Click SURS to access the main menu for that functional area.

*Third Party Liability* – Click **Third Party Liability** to access the main menu for that functional area.

## **Field Information**

#### Field Name: MCO ID

Description – Identifying number assigned to the MCO by the Indiana AIM system

Format – Nine numeric characters

*Features* – Display only

*Edit* – None

To correct – N/A

# Field Name: MCO Region

*Description* – Region of the state that the MCO services

Format – Nine alphabetic characters

Features – Display only

Edit – None

To correct - N/A

#### Field Name: MCO Name

Description – Name of the MCO as listed in the IndianaAIM tables

*Format* – 39 alphanumeric characters

Features – Display only

Edit – None

Turnover Library Number: MC10002

*To correct* – N/A

#### Field Name: ABA Number

Description –ABA routing number used in the EFT process to identify the provider's financial institution

Format – Seven numeric characters

Features - None

Edit – 91024 – ABA Number not on file.

*To correct* – Verify typing. The ABA number must be found in the ABA directory.

#### Field Name: Effective Date

Description – Date the MCO was updated to its current EFT status

Format – 10 alphanumeric characters

Features – None

Edit – 91001 – Invalid Date CCYYMMDD

*To correct* – Verify typing. The effective date must be in the CCYYMMDD format

Edit – 91002 – Date must be numeric!

*To correct* – Verify typing. The effective date must contain numeric characters only (0-9).

Edit – 91003 – Date is required!

To correct – Enter an effective date for this ABA.

#### Field Name: EFT Status

Description – Current status of the MCO's funds transfer process

Format - Character

Features – Drop-down box

Valid values include:

• Receiving hard copy checks

Turnover Library Number: MC10002

- Pre-Notification
- Effective
- Cancel

Edit – None

To correct – N/A

#### Field Name: Account Number

Description – MCO's bank account number into which funds are to be transferred

*Format* – 15 alphanumeric characters

Features - None

Edit – 10002 – Account number is required. Please enter a value!

To correct – Enter a bank account number for this MCO.

# Field Name: Account Type

Description – Type of bank account into which funds for this MCO are transferred

Format – Character

Features – Drop-down box

Valid values include:

- Checking
- Savings

Edit – None

To correct – N/A

#### Field Name: ABA Number

Description - Current ABA number being utilized for this MCO

Format – Nine numeric characters

*Features* – Display only

Edit – None

Turnover Library Number: MC10002

To correct – N/A

#### Field Name: Financial Institution

Description – Name of the MCO's financial institution, as determined by the ABA

Format – 35 alphanumeric characters

Features – Display only

Edit - None

To correct - N/A

#### Field Name: Street Address 1

Description - Street address of the MCO's financial institution

Format – 30 alphanumeric characters

Features – Display only

Edit – None

To correct - N/A

#### Field Name: Street Address 2

Description – Additional information, such as suite number, for the MCO's financial institution's address

Format – 30 alphanumeric characters

Features – Display only

Edit – None

To correct - N/A

## Field Name: City/State

Description - City and state of the MCO's financial institution

Format – 17 alphanumeric characters

Features – Display only

Edit - None

Turnover Library Number: MC10002

To correct – N/A

#### Field Name: ZIP

Description – ZIP code of the MCO's financial institution

Format – Nine numeric characters

*Features* – Display only

Edit – None

To correct – N/A

## Other Messages

Save Successful

Save Unsuccessful

Edit – 8004 – No changes keyed!

# **System Information**

PBL – MCARE01.PB

 $Window - W\_MCO\_EFT\_ACCNT$ 

Menu – M\_MCO\_EFT\_ACCNT

Data Windows – DW\_MCO\_HEADER

DW\_MCO\_EFT\_ACCNT

DW\_PROV\_FINANCIAL\_INST

# **System Features**

Click **Save** to save any information typed into the window.

Click **Exit** to return to the MCO Region Maintenance window.

Turnover Library Number: MC10002

# Section 12: MCO Region Eligibility Maintenance Window

# Introduction

The MCO Region Eligibility Maintenance window is used to view information regarding the selected MCO's effective start and end dates.

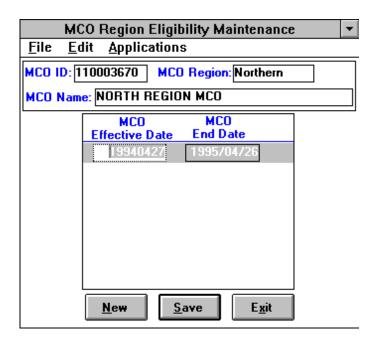


Figure 12.1 – MCO Region Eligibility Maintenance Window

Turnover Library Number: MC10002

MCO Region Eligibility Maintenance		
File	Edit	Applications
New	Copy	Adhoc Reporting
Save	Paste	Claims
Print	Cut	Financial
Exit		Managed Care
Audit		MARS
Exit IndianaAIM		Prior Authorization
		Provider
		Recipient
		Reference
		Third Party Liability
		SURS
		Security

Figure 12.2 – MCO Region Eligibility Maintenance Menu Tree

Figure 12.2 is an illustration of the menu tree for the MCO Region Eligibility Maintenance window. All menus appear in single-line boxes. The menu titles on this illustration reflect the overall menu commands and window options.

#### Menu Bar

The menu bar is located below the window title bar and contains the heading for the list of commands or window options.

The list of available commands or window options displays in a dropdown box. If a commands or window option is faded, the command or window option is not available at this time.

A command or window option is selected by the following methods:

- 1. Click the command or window option title.
- 2. Click the desired option title and a drop-down box displays. Use the mouse and double click the command or press the underscored letter of each command and press **ALT**.

#### Menu Selection: File

This command provides the following options:

*New* – Highlights a new line and allows data entry for a new date segment.

Turnover Library Number: MC10002

Save – This command saves current screen.

Print – Prints a data window, current window, or the entire screen.

*Exit* – Returns to the previous window.

*Audit* – Displays the audit trail for the highlighted field.

Exit IndianaAIM- Exits IndianaAIM.

#### Menu Selection: Edit

This menu command allows the user to make adjustments to the data entered.

Copy – Copies text to transfer to another area or applications.

*Paste* – Pastes, cuts, or copies text from another area within the referenced functional area.

*Cut* – Deletes the text and places it on the clipboard.

## Menu Selection: Applications

This menu option allows the user to access areas in IndianaAIM

Adhoc Reporting – Click **Adhoc Reporting** to access the main menu for that functional area.

*Claims* – Click **Claims** to access the main menu for that functional area.

Financial – Click **Financial** to access the main menu for that functional area.

*Managed Care* – Click **Managed Care** to access the main menu for that functional area.

*MARS* – Click **MARS** to access the main menu for that functional area.

*Prior Authorization* – Click **Prior Authorization** to access the main menu for that functional area.

*Provider* – Click **Provide**r to access the main menu for that functional area.

*Recipient* – Click **Recipient** to access the main menu for that functional area.

Turnover Library Number: MC10002

*Reference* – Click **Reference** to access the main menu for that functional area.

*Security* – Click **Security** to access the main menu for that functional area.

SURS – Click SURS to access the main menu for that functional area.

*Third Party Liability* – Click **Third Party Liability** to access the main menu for that functional area.

## **Field Information**

#### Field Name: MCO ID

Description – Identifying number assigned to the MCO by the IndianaAIM system

Format – Nine numeric characters

*Features* – Display only

*Edit* – None

To correct – N/A

# Field Name: MCO Region

*Description* – Region of the state that the MCO services

Format – Nine alphabetic characters

Features – Display only

Edit – None

To correct - N/A

#### Field Name: MCO Name

Description – Name of the MCO as listed in the IndianaAIM tables

*Format* – 39 alphanumeric characters

Features – Display only

Edit – None

Turnover Library Number: MC10002

#### *To correct* – N/A

#### Field Name: MCO Effective Date

Description – Start date of the MCO's eligibility or contract segment

Format – CCYY/MM/DD

Features – None

Edit – 91001 – Invalid Date CCYYMMDD

*To correct* – Verify typing. Date must be in CCYYMMDD format.

*Edit* – 91002 – Date must be numeric!

*To correct* – Verify typing. The date must contain only numeric characters (0-9).

*Edit* – 10002 – MCO Effective Date is required! Please enter a value!

*To correct* – Enter effective date.

#### Field Name: MCO End Date

Description – End date of the MCO's eligibility or contract segment

Format – CCYY/MM/DD

Features -

Edit – 91001 – Invalid Date CCYYMMDD

*To correct* – Verify typing. Date must be in CCYYMMDD format.

Edit – 91002 – Date must be numeric!

*To correct* – Verify typing. The date must contain only numeric characters (0-9).

Edit – 10002 – MCO End Date is required! Please enter a value!

*To correct* – Enter effective date.

Edit – 10003 – End Date < Effective Date!

*To correct* – Verify typing. The end date must be greater than the effective date.

## Other Message

Save successful, Save unsuccessful

Edit – 8004 – No changes keyed!

*Edit* – 91030 – MCO Eligibility segments overlap!

*To correct* – Verify typing. MCO may have two eligibility segments for the same time period.

# **System Information**

PBL - MCARE01.PBL

 $Window - W\_MCO\_REGION\_MAINT$ 

*Menu* – M\_MCO\_REGION\_MAINT

Data Windows - DW\_HEADER\_2

DW\_MCO\_REGION

# **System Features**

Click **New** to add a new eligibility or contract segment for this MCO.

Click **Save** to save any information keyed into the window.

Click **Exit** to return to the MCO Region Maintenance window.

Turnover Library Number: MC10002

# Section 13: MCO Provider Network Maintenance Window

## Introduction

The MCO Provider Network Maintenance window is used to view the Medicaid provider numbers included in the MCO's network for this region. It also indicates if the provider participates as a PMP with this MCO, and if the provider is part of a group.

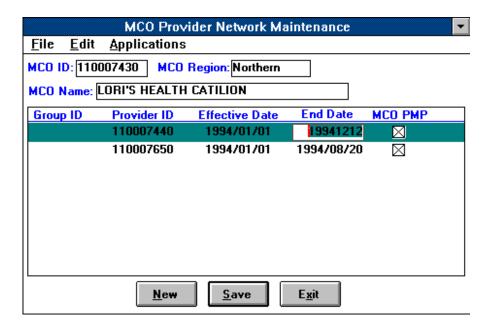


Figure 13.1 – MCO Provider Network Maintenance Window

Turnover Library Number: MC10002

MCO Provider Network Maintenance			
File	Edit	Applications	
New	Copy	Adhoc Reporting	
Save	Paste	Claims	
Print	Cut	Financial	
Exit		Managed Care	
Audit		MARS	
Exit IndianaAIM		Prior Authorization	
		Provider	
		Recipient	
		Reference	
		Third Party Liability	
		SURS	
		Security	

Figure 13.2 – MCO Provider Network Maintenance Menu Tree

Figure 13.2 is an illustration of the menu tree for the MCO Provider Network Maintenance window. All menus appear in single-line boxes. The menu titles on this illustration reflect the overall menu commands and window options.

#### Menu Bar

The menu bar is located below the window title bar and contains the heading for the list of commands or window options.

The list of available commands or window options displays in a dropdown box. If a commands or window option is faded, the command or window option is not available at this time.

A command or window option is selected by the following methods:

- 1. Click the command or window option title.
- 2. Click the desired option title and a drop-down box displays. Use the mouse and double click the command or press the underscored letter of each command and press **ALT**.

#### Menu Selection: File

This command provides the following options:

*New* – Highlights a new line and allows data entry for a new date segment.

Turnover Library Number: MC10002

Save – This command saves current screen.

Print – Prints a data window, current window, or the entire screen.

*Exit* – Returns to the previous window.

*Audit* – Displays the audit trail for the highlighted field.

Exit IndianaAIM- Exits IndianaAIM.

#### Menu Selection: Edit

This menu command allows the user to make adjustments to the data entered.

*Copy* – Copies text to transfer to another area or applications.

*Paste* – Pastes, cuts, or copies text from another area within the referenced functional area.

*Cut* – Deletes the text and places it on the clipboard.

## Menu Selection: Applications

This menu option allows the user to access areas in IndianaAIM.

Adhoc Reporting – Click **Adhoc Reporting** to access the main menu for that functional area.

*Claims* – Click **Claims** to access the main menu for that functional area.

Financial – Click **Financial** to access the main menu for that functional area.

*Managed Care* – Click **Managed Care** to access the main menu for that functional area.

MARS – Click MARS to access the main menu for that functional area.

*Prior Authorization* – Click **Prior Authorization** to access the main menu for that functional area.

*Provider* – Click **Provider** to access the main menu for that functional area.

*Recipient* – Click **Recipient** to access the main menu for that functional area.

Turnover Library Number: MC10002

*Reference* – Click **Reference** to access the main menu for that functional area.

Security – Click **Security** to access the main menu for that functional area.

SURS – Click SURS to access the main menu for that functional area.

Third Party Liability – Click **Third Party Liability** to access the main menu for that functional area.

## **Field Information**

#### Field Name: MCO ID

Description – Identifying number assigned to the MCO by the IndianaAIM system

Format – Nine numeric characters

Features – Display only

*Edit* – None

To correct – N/A

# Field Name: MCO Region

*Description* – Region of the state that the MCO services

Format – Nine alphabetic characters

Features – Display only

Edit – None

To correct - N/A

#### Field Name: MCO Name

Description – Name of the MCO as listed in the IndianaAIM tables

*Format* – 39 alphanumeric characters

Features – Display only

Edit – None

Turnover Library Number: MC10002

#### To correct – N/A

#### Field Name: Group ID

Description – The number of the group associated with the provider, if any

Format – Nine alphabetic characters

*Features* – Display only

Edit - None

To correct - N/A

#### Field Name: Provider ID

Description – Medicaid identification number of the provider included in the MCO's network

Format – Nine numeric characters.

Features – Double click on highlighted provider to access provider base window.

*Edit* – 91030 – Date segments may not overlap!

*To correct* – Verify typing. Provider may not have two segments with the same dates.

Edit – 10009 – Provider ID not on file! Please re-enter!

*To correct* – Verify typing. Enter a valid provider number.

Edit – 100012 – Dates not in MCO Eligibility!

*To correct* – Verify typing. Provider date segments must fall within MCO eligibility dates.

#### Field Name: Effective Date

Description – Provider effective date in this MCO

*Format* – Nine alphabetic characters

Features - None

Edit – 91001 – Invalid Date CCYYMMDD

Turnover Library Number: MC10002

*To correct* – Verify typing. Date must be in CCYYMMDD format.

Edit – 91002 – Date must be numeric!

*To correct* – Verify typing. Enter only numeric values (0-9).

Edit – 10002 – Effective Date is required! Please enter a value!

*To correct* – Enter an effective date.

#### Field Name: End Date

Description – Date the provider ended participation with this MCO

*Format* – Nine alphabetic characters

Features - None

Edit – 91001 – Invalid Date CCYYMMDD

To correct – Verify typing. Date must be in CCYYMMDD format.

Edit – 91002 – Date must be numeric!

*To correct* – Verify typing. Enter only numeric values (0-9).

*Edit* – 10002 – End Date is required! Please enter a value!

*To correct* – Enter an end date.

Edit – 10003 – End Date < Effective Date!

*To correct* – Verify typing. The end date may not be less than the effective date.

#### Field Name: PMP

Description – Indicates if the displayed provider participates as a PMP with this MCO

Format - Check box

Features - None

*Edit* – 100010 – Dates not within PMP eligibility for RBMC!

*To correct* – Verify typing. PMP has no active RBMC segments for this time period.

Edit – 10011 – Already enrolled as a PMP in this MCO region!

Turnover Library Number: MC10002

*To correct* – Verify typing. PMP may not belong to two MCOs in the same region.

*Edit* – 100013 – Not a RBMC PMP in this region! No segments found!

*To correct* – Verify typing. PMP has no active RBMC segments in this region.

# Other Messages

Save successful, save unsuccessful

Edit - 8005 - No changes keyed!

# **System Information**

PBL - MCARE01.PBL

Window – W\_MCO\_NETWORK

*Menu* – M\_BASE\_LIST\_UPDATE

Data Windows – DW\_HEADER

DW\_MCO\_NETWORK

# **System Features**

Click **New** to add a new provider to the MCO's network.

Click **Save** to save any information typed into the window.

Click **Exit** to return to the MCO Region Maintenance window.

Turnover Library Number: MC10002

# Section 14: Provider MCO Enrollment List Window

# Introduction

The Provider MCO Enrollment List window is used to view IHCP provider numbers included in the MCO's network for this region. It also indicates if the provider participates as a PMP with this MCO, and if the provider is part of a group.

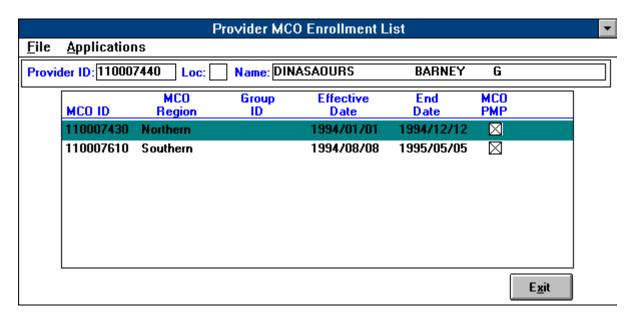


Figure 14.1 – Provider MCO Enrollment List Window

Turnover Library Number: MC10002

Provider MCO Network Maintenance			
File	Edit	Applications	
Print	Copy	Adhoc Reporting	
Exit	Paste	Claims	
Audit	Cut	Financial	
Exit IndianaAIM		Managed Care	
		MARS	
		Prior Authorization	
		Provider	
		Recipient	
		Reference	
		Third Party Liability	
		SURS	
		Security	

Figure 14.2 – Provider MCO Network Maintenance Menu Tree

Figure 14.2 is an illustration of the menu tree for the Provider MCO Network Maintenance window. All menus appear in single-line boxes. The menu titles on this illustration reflect the overall menu commands and window options.

#### Menu Bar

The menu bar is located below the window title bar and contains the heading for the list of commands or window options.

The list of available commands or window options displays in a dropdown box. If a commands or window option is faded, the command or window option is not available at this time.

A command or window option is selected by the following methods:

- 1. Click the command or window option title.
- 2. Click the desired option title and a drop-down box displays. Use the mouse and double click the command or press the underscored letter of each command and press **ALT**.

#### Menu Selection: File

This command provides the following options:

*Print* – Prints a data window, current window, or the entire screen.

*Exit* – Returns to the previous window.

Turnover Library Number: MC10002

Exit IndianaAIM- Exits IndianaAIM.

#### Menu Selection: Edit

This menu command allows the user to make adjustments to the data entered.

*Copy* – Copies text to transfer to another area or applications.

*Paste* – Pastes, cuts, or copies text from another area within the referenced functional area.

*Cut* – Deletes the text and places it on the clipboard.

## Menu Selection: Applications

This menu option allows the user to access areas in IndianaAIM.

Adhoc Reporting – Click **Adhoc Reporting** to access the main menu for that functional area.

*Claims* – Click **Claims** to access the main menu for that functional area.

*Financial* – Click **Financia**l to access the main menu for that functional area.

*Managed Care* – Click **Managed Care** to access the main menu for that functional area.

*MARS* – Click **MARS** to access the main menu for that functional area.

*Prior Authorization* – Click **Prior Authorization** to access the main menu for that functional area.

*Provider* – Click **Provider** to access the main menu for that functional area.

*Recipient* – Click **Recipient** to access the main menu for that functional area.

*Reference* – Click **Reference** to access the main menu for that functional area.

Security – Click **Security** to access the main menu for that functional area

SURS – Click SURS to access the main menu for that functional area.

Turnover Library Number: MC10002

*Third Party Liability* – Click **Third Party Liability** to access the main menu for that functional area.

# **Field Information**

#### Field Name: MCO ID

*Description* – Identifying numbers assigned to the MCO by the Indiana*AIM* system

Format – Nine numeric characters

*Features* – Display only

Edit – None

To correct – N/A

#### FIELD NAME: LOC

Description – Alphabetic characters denoting a specific provider service location

*Format* – One alphabetic character

*Features* – Display only

Edit – None

To correct – N/A

#### Field Name: Name

Description - Provider's name

*Format* – 39 alphanumeric characters

*Features* – Display only

Edit – None

To correct - N/A

#### Field Name: MCO ID

Description – Identifying number assigned to the MCO by IndianaAIM

Turnover Library Number: MC10002

Format – Nine numeric characters

*Features* – Display only

Edit – None

To correct – N/A

# Field Name: MCO Region

Description – Region of the state this MCO services

Format –

Features - Display only

Edit – None

To correct - N/A

# Field Name: Group ID

Description – Medicaid provider number of the group with whom this provider is affiliated in this MCO

Format –

Features – Display only

Edit – None

To correct – N/A

#### Field Name: Effective Date

Description – Date the provider became effective within this MCO

Format -

Features – Display only

Edit – None

To correct – N/A

#### Field Name: End Date

*Description* – Date the provider ended his/her participation with this MCO

Turnover Library Number: MC10002

Format – Nine alphabetic characters

Features – Display only

Edit – None

To correct – N/A

#### Field Name: PMP

Description – Indicates if the displayed provider participates as a PMP with this MCO

Format –

Features – Display only

Edit – None

To correct – N/A

# **System Information**

PBL - MCARE01.PBL

 $Window - W_PROVIDER_MCO_MAINTENANCE$ 

Menu – M\_BASE\_LIST\_UPDATE

Data Windows – DW\_HEADER

DW\_PROVIDER\_MCO\_NETWORK

# **System Features**

Click **Exit** to return to the Provider Base window.

# Section 15: MCO Tax ID Maintenance Window

# Introduction

The MCO Tax ID Maintenance window is used to view information regarding the selected MCO's tax identification number and effective date segments.

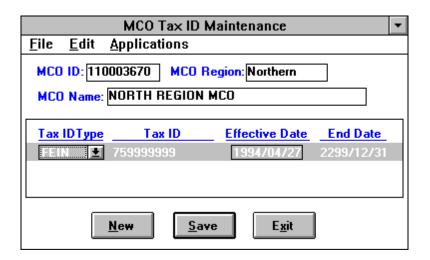


Figure 15.1 - MCO Tax ID Maintenance Window

Turnover Library Number: MC10002

MCO Tax ID Maintenance			
File	Edit	Applications	
New	Copy	Adhoc Reporting	
Save	Paste	Claims	
Print	Cut	Financial	
Exit		Managed Care	
Audit		MARS	
Exit IndianaAIM		Prior Authorization	
		Provider	
		Recipient	
		Reference	
		Third Party Liability	
		SURS	
		Security	

Figure 15.2 – MCO Tax ID Maintenance Menu Tree

Figure 15.2 is an illustration of the menu tree for the MCO Tax ID Maintenance window. All menus appear in single-line boxes. The menu titles on this illustration reflect the overall menu commands and window options.

#### Menu Bar

The menu bar is located below the window title bar and contains the heading for the list of commands or window options.

The list of available commands or window options displays in a dropdown box. If a commands or window option is faded, the command or window option is not available at this time.

A command or window option is selected by the following methods:

- 1. Click the command or window option title.
- 2. Click the desired option title and a drop-down box displays. Use the mouse and double click the command or press the underscored letter of each command and press **ALT**.

#### Menu Selection: File

This command provides the following options:

*New* – Highlights a new line and allows data entry for a new date segment.

Turnover Library Number: MC10002

Save – Saves current screen.

Print – Prints a data window, current window, or the entire screen.

*Exit* – Returns to the previous window.

*Audit* – Displays the audit trail for the highlighted field.

Exit IndianaAIM – Exits from the IndianaAIM system.

#### Menu Selection: Edit

This menu command allows the user to make adjustments to the data entered.

*Copy* – Copies text to transfer to another area or applications.

*Paste* – Pastes, cuts, or copies text from another area within the referenced functional area.

*Cut* – Deletes the text and places it on the clipboard.

## Menu Selection: Applications

This menu option allows the user to access areas in IndianaAIM.

Adhoc Reporting – Click **Adhoc Reporting** to access the main menu for that functional area.

*Claims* – Click **Claims** to access the main menu for that functional area.

*Financial* – Click **Financial** to access the main menu for that functional area.

*Managed Care* – Click **Managed Care** to access the main menu for that functional area.

MARS – Click MARS to access the main menu for that functional area.

*Prior Authorization* – Click **Prior Authorization** to access the main menu for that functional area.

*Provider* – Click **Provider** to access the main menu for that functional area.

*Recipient* – Click **Recipient** to access the main menu for that functional area.

Turnover Library Number: MC10002

*Reference* – Click **Reference** to access the main menu for that functional area.

Security – Click **Security** to access the main menu for that functional area.

SURS – Click SURS to access the main menu for that functional area.

*Third Party Liability* – Click **Third Party Liability** to access the main menu for that functional area.

## Field Information

#### Field Name: MCO ID

Description – Identifying number assigned to the MCO by the Indiana AIM system

Format – Nine numeric characters

*Features* – Display only

*Edit* – None

To correct – N/A

# Field Name: MCO Region

*Description* – Region of the state that the MCO serves

Format – Nine alphabetic characters

Features – Display only

Edit – None

To correct - N/A

#### Field Name: MCO Name

Description – Name of the MCO as listed in the IndianaAIM tables

*Format* – 39 alphanumeric characters

Features – Display only

*Edit* – None

Turnover Library Number: MC10002

To correct – N/A

#### Field Name: Tax ID Type

Description – Type of tax identification number assigned by the IRS to this MCO

Format – Nine alphabetic characters

*Features* – Drop-down box

Valid values include:

- FEIN
- Tax-Exempt

Edit - None

To correct – N/A

#### Field Name: Tax ID

Description – Tax identification number assigned by the IRS to this MCO

*Format* – Nine numeric characters

Features - None

*Edit* – 91031 – Must be alphanumeric!

*To correct* – Verify typing. The Tax ID must contain alphanumeric characters only (A-Z, 0-9)

Edit – 91038 – Must be 9 characters!

*To correct* – Verify typing. The Tax ID must contain nine characters

#### Field Name: Effective Date

Description –Start date for the displayed tax identification number

Format – Eight alphanumeric characters

Features - None

Edit – 91001 – Invalid Date CCYYMMDD

Turnover Library Number: MC10002

*To correct* – Verify typing. The effective date must be in the CCYYMMDD format.

Edit – 91002 – Date must be numeric!

*To correct* – Verify typing. The effective date must contain numeric characters only (0-9).

Edit – 91003 – Date is required!

To correct – Enter an effective date for this Tax ID.

#### Field Name: End Date

Description – End date for the displayed tax identification number

Format – Two alphabetic characters

Features - None

Edit – 91001 – Invalid Date CCYYMMDD

*To correct* – Verify typing. The effective date must be in the CCYYMMDD format.

Edit – 91002 – Date must be numeric!

*To correct* – Verify typing. The end date must contain numeric characters only (0-9).

Edit – 91003 – Date is required!

To correct – Enter an end date for this Tax ID.

Edit - 91020 - End Date must be >= Effective Date!

*To correct* – Verify typing. The end date must be greater than the effective date.

*Edit* – 91030 – Date segments may not overlap!

*To correct* – Verify segments. An MCO may not have two Tax IDs for the same period.

## Other Messages

Save Successful!

Save Unsuccessful!

Turnover Library Number: MC10002

Edit – 8004 – No changes keyed!

# **System Information**

PBL - MCARE01.PBL

 $Window - W\_MCO\_TAX\_ID$ 

 $Menu - M_PROV_MAINT$ 

Data Windows – DW\_MCO\_HEADER

DW\_MCO\_TAX\_ID\_MAINT

# **System Features**

Click **New** to add a new tax identification number and effective dates for this MCO.

Click **Save** to save any information typed into the window.

Click Exit to return to the MCO Region Maintenance window.

Turnover Library Number: MC10002

# Section 16: Potential Managed Care Recipients Window

# Introduction

The Potential Managed Care Recipient window is used to inquire on recipients who were identified by Indiana AIM, based on the ICES update, as mandatory Hoosier Healthwise enrollees. The window also displays the current status and indicates if the recipient will be auto-assigned.

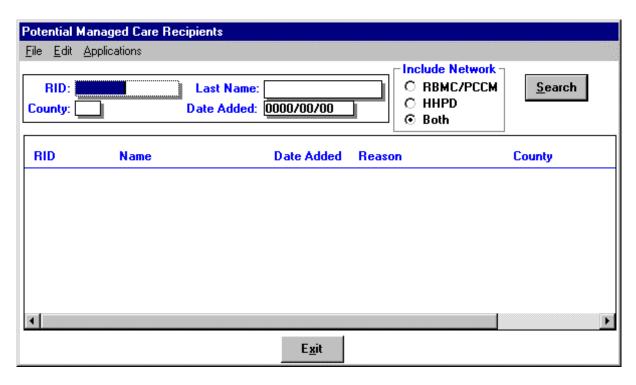


Figure 16.1 - Potential Managed Care Recipients Window

Turnover Library Number: MC10002

Potential Managed Care Recipients		
File	Edit	Applications
New	Copy	Adhoc Reporting
Save	Paste	Claims
Print	Cut	Financial
Exit		Managed Care
Audit		MARS
Exit IndianaAIM		Prior Authorization
		Provider
		Recipient
		Reference
		Third Party Liability
		SURS
		Security

Figure 16.2 – Potential Managed Care Recipients Menu Tree

Figure 16.2 is an illustration of the menu tree for the Potential Managed Care Recipients window. All menus appear in single-line boxes. The menu titles on this illustration reflect the overall menu commands and window options.

## Menu Bar

The menu bar is located below the window title bar and contains the heading for the list of commands or window options.

The list of available commands or window options displays in a dropdown box. If a commands or window option is faded, the command or window option is not available at this time.

A command or window option is selected by the following methods:

- 1. Click the command or window option title.
- 2. Click the desired option title and a drop-down box displays. Use the mouse and double click the command or press the underscored letter of each command and press **ALT**.

## Menu Selection: File

This command provides the following options:

*New* – Highlights a new line and allows data entry for a new date segment.

Turnover Library Number: MC10002

Save – This command saves current screen.

Print – Prints a data window, current window, or the entire screen.

*Exit* – Returns to the previous window.

*Audit* – Displays the audit trail for the highlighted field.

Exit IndianaAIM- Exits IndianaAIM.

#### Menu Selection: Edit

This menu command allows the user to make adjustments to the data entered.

*Copy* – Copies text to transfer to another area or applications.

*Paste* – Pastes, cuts, or copies text from another area within the referenced functional area.

*Cut* – Deletes the text and places it on the clipboard.

# Menu Selection: Applications

This menu option allows the user to access areas in IndianaAIM.

Adhoc Reporting – Click **Adhoc Reporting** to access the main menu for that functional area.

*Claims* – Click **Claims** to access the main menu for that functional area.

Financial – Click **Financial** to access the main menu for that functional area.

*Managed Care* – Click **Managed Care** to access the main menu for that functional area.

MARS – Click MARS to access the main menu for that functional area.

*Prior Authorization* – Click **Prior Authorization** to access the main menu for that functional area.

*Provider* – Click **Provider** to access the main menu for that functional area.

Recipient – Click **Recipien**t to access the main menu for that functional area.

Turnover Library Number: MC10002

*Reference* – Click **Reference** to access the main menu for that functional area.

*Security* – Click **Security** to access the main menu for that functional area.

SURS – Click SURS to access the main menu for that functional area.

Third Party Liability – Click **Third Party Liability** to access the main menu for that functional area.

# Field Information

#### Field Name: RID No.

Description - Recipient's identification number

Format – Twelve numeric characters

Features – Protected. Display only

Edit – None

To correct – N/A

#### Field Name: Name

Description – Recipient's name

Format – 29 alphabetic characters with special character options (space, hyphen, and apostrophe)

Features – Protected. Display only.

Edit – None

To correct – N/A

#### Field Name: Date Added

Description – Date the recipient was identified as a potential Hoosier Healthwise enrollee or changed to his/her current status

Format – CCYY/MM/DD

Features – Protected. Display only

Turnover Library Number: MC10002

Edit - None

To correct – N/A

#### Field Name: Reason Code

Description – Reason the recipient was added as a potential Hoosier Healthwise recipient, or the recipient's current status

Format – Alphabetic

Features – Protected. Display only

Edit – 4142 – Code is auto-assigned and cannot be changed!

*To correct* – Verify typing. User can not change an auto-assigned code.

Edit – 4143 – Cannot change to auto-assigned Code!

*To correct* – Verify typing. User can not select an auto-assigned code.

# Field Name: Managed Care Indicator

Description – Indicates if the recipient will be auto-assigned into the Hoosier Healthwise network

*Format* – One alphabetic character

Features – Protected. Display only.

Edit – None

To correct - N/A

# Field Name: County

*Description* – County

Format – 10 alphabetic characters

Features – Protected. Display only.

Edit – None

To correct – N/A

# **System Features**

The Exit button located at the bottom of the Potential Managed Care Recipients window allows the user to exit the Potential Managed Care Recipients window and return to the previous window.

# **System Information**

PBL - RECIP01.PBL

 $Window - W_RE_MC_RECIP$ 

*Menu* – M\_RE\_MAINTENANCE

Data Windows - DW\_RE\_MC\_RECIP

DW\_RE\_HEADER

Turnover Library Number: MC10002

# Section 17: MCO EFT Listing Window

# Introduction

The MCO EFT Listing window is used to select a specific EFT segment for the displayed MCO.

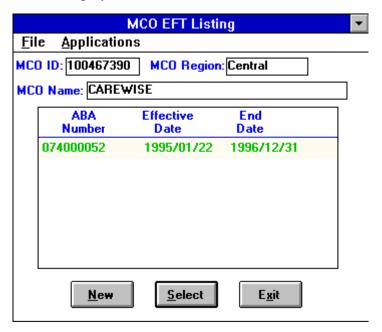


Figure 17.1 – MCO EFT Listing Window

MCO EFT Listing			
File	Applications		
Print	Adhoc Reporting		
Exit	Claims		
Exit Indiana <i>AIM</i>	Financial		
	Managed Care		
	MARS		
	Prior Authorization		
	Provider		
	Recipient		
	Reference		
	Security		
	SURS		
	Third Party Liability		

Figure 17.2 – MCO EFT Listing Menu Tree

Turnover Library Number: MC10002

Figure 17.2 is an illustration of the menu tree for the MCO Listing window. All menus appear in single-line boxes. The menu titles on this illustration reflect the overall menu commands and window options.

## Menu Bar

The menu bar is located below the window title bar and contains the heading for the list of commands or window options.

The list of available commands or window options displays in a dropdown box. If a commands or window option is faded, the command or window option is not available at this time.

A command or window option is selected by the following methods:

- 1. Click the command or window option title.
- 2. Click the desired option title and a drop-down box displays. Use the mouse and double click the command or press the underscored letter of each command and press **ALT**.

#### Menu Selection: File

This command provides the following options:

*Print* – Prints a data window, current window, or the entire screen.

*Exit* – Returns to the previous window.

Exit IndianaAIM—Exits IndianaAIM.

# Menu Selection: Applications

This menu option allows the user to access areas in Indiana*AIM*.

Adhoc Reporting – Click **Adhoc Reporting** to access the main menu for that functional area.

*Claims* – Click **Claims** to access the main menu for that functional area.

*Financial* – Click **Financial** to access the main menu for that functional area.

*Managed Care* – Click **Managed Care** to access the main menu for that functional area.

Turnover Library Number: MC10002

*MARS* – Click **MARS** to access the main menu for that functional area.

*Prior Authorization* – Click **Prior Authorization** to access the main menu for that functional area.

*Provider* – Click **Provider** to access the main menu for that functional area.

*Recipient* – Click **Recipient** to access the main menu for that functional area.

*Reference* – Click **Reference** to access the main menu for that functional area.

*Security* – Click **Security** to access the main menu for that functional area.

SURS – Click SURS to access the main menu for that functional area.

Third Party Liability – Click **Third Party Liability** to access the main menu for that functional area.

# **Field Information**

#### Field Name: MCO ID

Description – Identifying number assigned to the MCO by Indiana AIM

Format – Nine numeric characters

*Features* – Display only

Edit - None

To correct - N/A

# Field Name: MCO Region

Description – Region of the state that the MCO services

*Format* – Nine alphabetic characters

*Features* – Display only

*Edit* – None

To correct – N/A

Turnover Library Number: MC10002

#### Field Name: MCO Name

Description – Name of the MCO as listed in the IndianaAIM tables

Format – 39 alphanumeric characters

Features – Display only

Edit – None

To correct - N/A

# Field Name: ABA Number

Description – Displays the current ABA number being utilized for this MCO

*Format* – Nine numeric characters

Features – Display only

*Edit* – None

To correct – N/A

## Field Name: Effective Date

Description – Date the MCO EFT began

Format – 10 alphanumeric characters

Features - None

Edit – None

To correct – N/A

## Field Name: End Date

Description – Date the MCO EFT ended

Format – 10 alphanumeric characters

Features - None

Edit – None

To correct - N/A

Turnover Library Number: MC10002

# **System Information**

PBL - MCARE01.PB

 $Window - W\_MCO\_EFT\_ACCNT$ 

*Menu* – M\_MCO\_EFT\_ACCNT

Data Windows - DW\_MCO\_HEADER

DW\_MCO\_EFT\_ACCNT

DW\_PROV\_FINANCIAL\_INST

# **System Features**

Click **Save** to save any information typed into the window.

Click Exit to return to the MCO Region Maintenance window.

Turnover Library Number: MC10002

# Section 18: Diagnosis Code Rate Cell Maintenance Window

# Introduction

This window contains the rate cells and their associated diagnosis codes. The user can inquire on and maintain the managed care rate cells that are assigned to each diagnosis code. The window is accessed from the Managed Care menu.

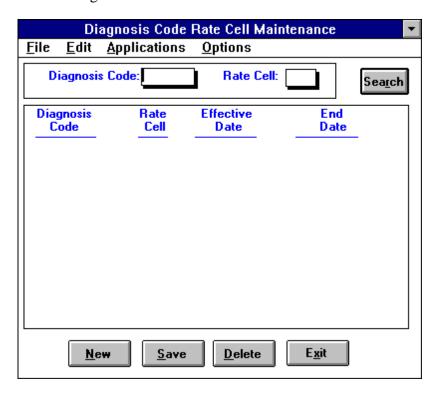


Figure 18.1 – Diagnosis Code Rate Cell Maintenance Window

Turnover Library Number: MC10002

Diagnosis Code Rate Cell Maintenance				
File	Edit	Applications	Options	
New	Copy	Adhoc Reporting	Inquire	
Save	Paste	Claims	-	
Print	Cut	Financial		
Exit		Managed Care		
Audit		MARS		
Exit IndianaAIM		Prior Authorization		
		Provider		
		Recipient		
		Reference		
		Third Party Liability		
		SURS		
		Security		

Figure 18.2 – Diagnosis Code Rate Cell Maintenance Menu Tree

Figure 18.2 is an illustration of the menu tree for the Diagnosis Code Rate Cell Maintenance window. All menus appear in single-line boxes. The menu titles on this illustration reflect the overall menu commands and window options.

## Menu Bar

The menu bar is located below the window title bar and contains the heading for the list of commands or window options.

The list of available commands or window options displays in a dropdown box. If a commands or window option is faded, the command or window option is not available at this time.

A command or window option is selected by the following methods:

- 1. Click the command or window option title.
- 2. Click the desired option title and a drop-down box displays. Use the mouse and double click the command or press the underscored letter of each command and press **ALT**.

#### Menu Selection: File

This command provides the following options:

*New* – Highlights a new line and allows data entry for a new date segment

Turnover Library Number: MC10002

Save -Saves current screen

Print – Prints a data window, current window, or the entire screen

Exit – Returns to the previous window

*Audit* – Displays the audit trail for the highlighted field

Exit IndianaAIM- Exits IndianaAIM

#### Menu Selection: Edit

This menu command allows the user to make adjustments to the data entered.

Copy – Copies text to transfer to another area or applications.

*Paste* – Pastes, cuts, or copies text from another area within the referenced functional area.

*Cut* – Deletes the text and places it on the clipboard.

# Menu Selection: Applications

This menu option allows the user to access areas in IndianaAIM.

Adhoc Reporting – Click **Adhoc Reporting** to access the main menu for that functional area.

*Claims* – Click **Claims** to access the main menu for that functional area.

*Financial* – Click **Financial** to access the main menu for that functional area.

*Managed Care* – Click **Managed Care** to access the main menu for that functional area.

*MARS* – Click **MARS** to access the main menu for that functional area.

*Prior Authorization* – Click **Prior Authorization** to access the main menu for that functional area.

*Provider* – Click **Provider** to access the main menu for that functional area.

*Recipient* – Click **Recipient** to access the main menu for that functional area.

Turnover Library Number: MC10002

*Reference* – Click **Reference** to access the main menu for that functional area.

*Security* – Click **Security** to access the main menu for that functional area.

SURS – Click SURS to access the main menu for that functional area.

Third Party Liability – Click **Third Party Liability** to access the main menu for that functional area.

# Menu Selection: Options

This menu option allows access to the panel size and program enrollment windows.

Inquire

# **Field Information**

# Field Name: Diagnosis Code

Description – ICD9 diagnosis code

*Format* – Five characters

Features – The user must enter a diagnosis code or a rate cell as a starting point for displaying date on the window. After one of these fields has been entered the user clicks **Search**. The search displays a maximum of 200 rows, using the entered criteria as a starting point.

Edit – None

To correct – N/A

#### Field Name: Rate Cell

Description – Managed care rate cell

Format – Two characters

Features – Enter a diagnosis code or a rate cell as a starting point for displaying data on the window. After one of these fields are entered, click **Search**. The search displays a maximum of 200 rows, using the entered criteria as a starting point.

*Edit* – None

Turnover Library Number: MC10002

#### *To correct* – N/A

## Field Name: Diagnosis Code

Description - ICD9 diagnosis code

Format – Check-box

Features – Protected. Display only

*Edit* – 8109 – Diagnosis code not on file!

To correct – Enter a valid diagnosis code

## Field Name: Rate Cell

Description – Managed care rate cell

Format – Two characters

Features - None

Edit – 9113 – Must be a valid rate cell

To correct – Entry a valid rate cell

#### Field Name: Effective Date

*Description* – Date the corresponding rate cell assignment is effective for the diagnosis code

Format – Eight numeric characters

Features – None

Edit – 91001 – Invalid date

*To correct* – Enter a valid date (CCYYMMDD)

Edit – 91132 – Must always be greater than or equal to current date

To correct – Enter a valid date

Edit – 91030 – Diagnosis Rate cell date segments may **not overlap** 

*To correct* – Verify typing and re-enter correct date.

Turnover Library Number: MC10002

# **System Information**

*PBL* – MCARE01.PBL

 $Window - W\_MC\_DIAG\_RATE\_CELL$ 

 $Data\ Windows-DW\_MC\_DIAG\_RATE\_CELL$ 

DW\_MC\_DIAG\_RATE\_CELL\_SEARCH

# **System Features**

Click **Save** to save all updates and changes

Click **Exit** to exit the window

Turnover Library Number: MC10002

# Section 19: Managed Care Adjustment Menu Window

## Introduction

The Managed Care Adjustment Menu window allows access to information regarding Recipient Capitation Adjustments, Recipient Eligibility Adjustments, Capitation Rate Adjustments, Capitation Adjustment List, Capitation Reason codes, and Capitation Category/Rate Cell.

The Managed Care Adjustment Menu window is accessed by clicking **Managed Care** on the Main Menu – Production window, and then clicking **Capitation Adjustments**.

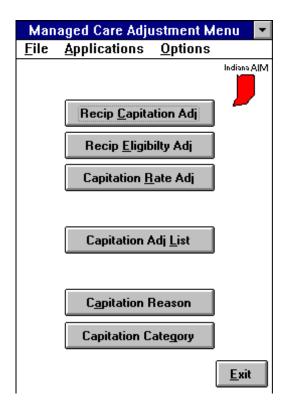


Figure 19.1 - Managed Care Adjustment Menu Window

Turnover Library Number: MC10002

Managed Care Adjustment Menu			
File	Edit	Applications	Options
Exit	Copy	Adhoc Reporting	Recip Captiation Adj
Audit	Paste	Claims	Recip Eligibility Adj
Exit IndianaAIM	Cut	Financial	Capitation Rate Adj
		Managed Care	Capitation Adj List
		MARS	Capitation Reasons
		Prior Authorization	Capitation Category
		Provider	
		Recipient	
		Reference	
		Third Party Liability	
		SURS	
		Security	

Figure 19.2 – Managed Care Adjustment Menu Tree

Figure 19.2 is an illustration of the menu tree for the Managed Care Adjustment Menu. All menus appear in single-line boxes. The menu titles on this illustration reflect the overall menu commands and window options.

## Menu Bar

The menu bar is located below the window title bar and contains the heading for the list of commands or window options.

The list of available commands or window options displays in a dropdown box. If a commands or window option is faded, the command or window option is not available at this time.

A command or window option is selected by the following methods:

- 1. Click the command or window option title.
- 2. Click the desired option title and a drop-down box displays. Use the mouse and double click the command or press the underscored letter of each command and press **ALT**.

#### Menu Selection: File

This command provides the following options:

*Exit* – Returns to the previous window.

*Audit* – Displays the audit trail for the highlighted field.

Exit IndianaAIM—Exits IndianaAIM.

Turnover Library Number: MC10002

#### Menu Selection: Edit

This menu command allows the user to make adjustments to the data entered.

*Copy* – Copies text to transfer to another area or applications.

*Paste* – Pastes, cuts, or copies text from another area within the referenced functional area.

*Cut* – Deletes the text and places it on the clipboard.

# Menu Selection: Applications

This menu option allows the user to access areas in Indiana*AIM*.

Adhoc Reporting – Click **Adhoc Reporting** to access the main menu for that functional area.

*Claims* – Click **Claims** to access the main menu for that functional area.

Financial – Click **Financial** to access the main menu for that functional area.

*Managed Care* – Click **Managed Care** to access the main menu for that functional area.

*MARS* – Click **MARS** to access the main menu for that functional area.

*Prior Authorization* – Click **Prior Authorization** to access the main menu for that functional area.

*Provider* – Click **Provider** to access the main menu for that functional area.

*Recipient* – Click **Recipient** to access the main menu for that functional area.

*Reference* – Click **Reference** to access the main menu for that functional area.

*Security* – Click **Security** to access the main menu for that functional area.

SURS – Click SURS to access the main menu for that functional area.

Third Party Liability – Click **Third Party Liability** to access the main menu for that functional area.

# Menu Selection: Option

This menu option allows access to all the functional areas available in Managed Care Adjustment Menu.

Recip Capitation Adj – Click Recipient Capitation Adjustment to access the Recipient Capitation History window to view recipient capitation payment history to the MCO's.

Recip Eligibility Adj – Click **Recipient Eligibility Adj** to access the Recipient PMP History for Capitation Adj. window to view the recipient's PMP segments that may need to have the end date changed, or to verify that all payments have been made for that specific recipient time frame.

Capitation Rate Adj – Click **Capitation Rate Adjustment** to access the Capitation Mass Rate Adjustment Request window to adjust all payments to an MCO/Region for a specific month and capitation category.

Capitation Adj. List – Click Capitation Adjustment List to access the Capitation Adjustment List window to show all adjustments that have not been posted (processed) through a capitation cycle.

Capitation Reason – Click Capitation Reason to access Capitation Reason Code window that lists all the reasons used in the Capitation Payment Process.

Capitation Category – Click **Capitation Category** to access the Capitation Category/Rate Cell window which lists all the valid Capitation Categories by Network and whether the Category is currently active.

## **Field Information**

None

# **System Information**

PBL – MCARE01.PBL

 $Window - W\_MNG\_CARE\_ROUTER$ 

Turnover Library Number: MC10002

Menu – M\_MANGED\_CARE\_ROUTE

Data Windows - DW\_MCO\_REGION\_LIST

# **System Features**

Click **Recip Capitation Adj** to access the RECIP Capitation History window.

Click **Recip Eligibility Adj** to access the RECIP PMP History for Capitation Adjustments window.

Click **Capitation Rate Adj** to access the CAPITATION Mass Rate Adjustment Request window.

Click **Capitation Adj List** to access the CAPITATION Adjustment List window.

Click **Capitation Reason** to access the CAPITATION Reason Code window.

Click **Capitation Category** to access the CAPITATION Category/Rate Cell window.

Turnover Library Number: MC10002

# Section 20: Recipient Capitation History Window

# Introduction

The Recipient Capitation History window is used to view recipient capitation payment history to the MCO's. The user can adjust a specific payment for the recipient on the Recipient Capitation History window. The Recipient Capitation History window is accessed from the Managed Care Adjustment Menu window by clicking **Recip** Capitation Adj.

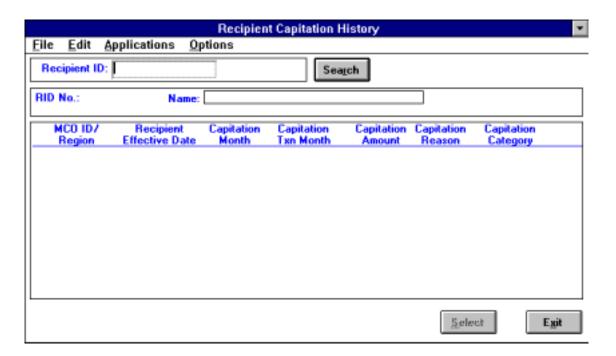


Figure 20.1 – Recipient Capitation History Window

Turnover Library Number: MC10002

	Recipient Capitation History			
File	Edit	Applications	Options	
Select	Сору	Adhoc Reporting	Search	
Print	Paste	Claims	Reset Limits	
Exit	Cut	Financial Sort		
Audit		Managed Care		
Exit IndianaAIM		MARS		
		Prior Authorization		
	Provider			
		Recipient		
		Reference		
		Third Party Liability		
		SURS		
		Security		

Figure 20.2 - Recipient Capitation History Menu Tree

Figure 20.2 is an illustration of the menu tree for the Recipient Capitation History window. All menus appear in single-line boxes. The menu titles on this illustration reflect the overall menu commands and window options.

## Menu Bar

The menu bar is located below the window title bar and contains the heading for the list of commands or window options.

The list of available commands or window options displays in a dropdown box. If a commands or window option is faded, the command or window option is not available at this time.

A command or window option is selected by the following methods:

- 1. Click the command or window option title.
- 2. Click the desired option title and a drop-down box displays. Use the mouse and double click the command or press the underscored letter of each command and press **ALT**.

## Menu Selection: File

This command provides the following options:

Select -

*Print* – Prints a data window, current window, or the entire screen

*Exit* – Returns to the previous window

Turnover Library Number: MC10002

Audit – Displays the audit trail for the highlighted field

Exit IndianaAIM- Exits IndianaAIM.

## Menu Selection: Edit

This menu command allows the user to make adjustments to the data entered.

*Copy* – Copies text to transfer to another area or applications.

*Paste* – Pastes, cuts, or copies text from another area within the referenced functional area.

*Cut* – Deletes the text and places it on the clipboard.

# Menu Selection: Applications

This menu option allows the user to access areas in Indiana*AIM*.

Adhoc Reporting – Click **Adhoc Reporting** to access the main menu for that functional area.

*Claims* – Click **Claims** to access the main menu for that functional area.

*Financial* – Click **Financial** to access the main menu for that functional area.

*Managed Care* – Click **Managed Care** to access the main menu for that functional area.

*MARS* – Click **MARS** to access the main menu for that functional area.

*Prior Authorization* – Click **Prior Authorization** to access the main menu for that functional area.

*Provider* – Click **Provider** to access the main menu for that functional area.

*Recipient* – Click **Recipient** to access the main menu for that functional area.

*Reference* – Click **Reference** access the main menu for that functional area.

Security – Click **Security** to access the main menu for that functional area.

Turnover Library Number: MC10002

SURS – Click SURS to access the main menu for that functional area.

Third Party Liability – Click **Third Party Liability** to access the main menu for that functional area.

# Menu Selection: Options

This menu option allows a search of a recipient capitation history, resets the limits to enter new recipient ID, and sorts the data on the recipient capitation history window.

Search – Click **Search** to display the recipient capitation payment history to the MCO's.

*Reset Limits* – Click **Reset Limits** to re-enter or enter new recipient ID number.

*Sort* – Click **Sort** to display the Select Sort Order window.

# **Field Information**

## Field Name: Recipient ID

Description – Recipient's identification number assigned by ICES

*Format* – 12 numeric characters

Features - None

Edit – 4002 – Medicaid ID must be numeric!

*To correct* – Verify entry. Recipient ID must be number characters.

Edit – 4003 – Medicaid ID must be 12 numeric!

*To correct* – Verify entry. Enter 12 numeric characters.

# **System Information**

PBL -

Window -

Menu –

Data Windows -

Turnover Library Number: MC10002

# **System Features**

The **Select** button of the Recipient Capitation History window allows adjustment of a specific payment by clicking on the specific payment and then clicking **Select**, or double clicking on the specific payment to activate the Recipient Capitation Adjustments window.

The **Exit** button of the Recipient Capitation History window exits the Recipient Capitation History window.

Turnover Library Number: MC10002

# Section 21: Recipient Capitation Adjustments Window

## Introduction

The Recipient Capitation Adjustments window is used to adjust an individual recipient's payment amounts for a specific month. The user can increase or decrease the payment amount made to the MCO/Region for the recipient. The top part of the window displays all the transactions for a specific recipient and payment month, and the bottom part of the window is used to make an adjustment to the specific month. The Recipient Capitation Adjustments window is accessed from the Managed Care Adjustment Menu window by clicking **Recip Capitation Adj**.

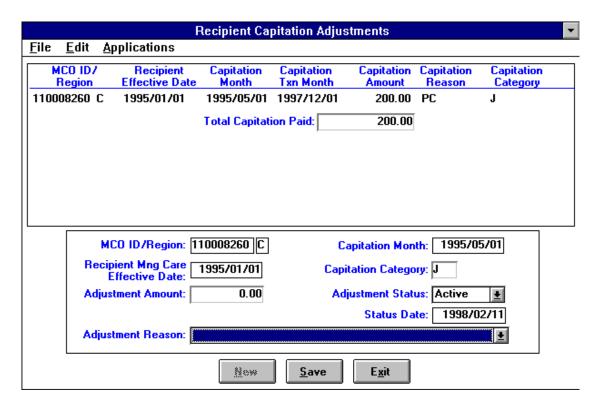


Figure 21.1 – Recipient Capitation Adjustments Window

Turnover Library Number: MC10002

Recipient Capitation Adjustments		
File	Edit	Applications
New	Сору	Adhoc Reporting
Save	Paste	Claims
Print	Cut	Financial
Exit		Managed Care
Audit		MARS
Exit IndianaAIM		Prior Authorization
		Provider
		Recipient
		Reference
		Third Party Liability
		SURS
		Security

Figure 21.2 - Recipient Capitation Adjustments Menu Tree

Figure 21.2 is an illustration of the menu tree for the Recipient Capitation Adjustments window. All menus appear in single-line boxes. The menu titles on this illustration reflect the overall menu commands and window options.

#### Menu Bar

The menu bar is located below the window title bar and contains the heading for the list of commands or window options.

The list of available commands or window options displays in a dropdown box. If a commands or window option is faded, the command or window option is not available at this time.

A command or window option is selected by the following methods:

- 1. Click the command or window option title.
- 2. Click the desired option title and a drop-down box displays. Use the mouse and double click the command or press the underscored letter of each command and press **ALT**.

#### Menu Selection: File

This command provides the following options:

*New* –Highlights a new line and allows data entry for a new date segment.

Save -Saves current screen.

*Print* – Prints a data window, current window, or the entire screen

Turnover Library Number: MC10002

*Exit* – Returns to the previous window.

*Audit* – Displays the audit trail for the highlighted field.

Exit IndianaAIM—Exits IndianaAIM.

## Menu Selection: Edit

This menu command allows the user to make adjustments to the data entered.

Copy – Copies text to transfer to another area or applications.

*Paste* – Pastes, cuts, or copies text from another area within the referenced functional area.

*Cut* – Deletes the text and places it on the clipboard.

# Menu Selection: Applications

This menu option allows the user to access areas in IndianaAIM.

Adhoc Reporting – Click **Adhoc Reporting** to access the main menu for that functional area.

*Claims* – Click **Claims** to access the main menu for that functional area.

Financial – Click **Financial** to access the main menu for that functional area.

*Managed Care* – Click **Managed Care** to access the main menu for that functional area.

*MARS* – Click **MARS** to access the main menu for that functional area.

*Prior Authorization* – Click **Prior Authorization** to access the main menu for that functional area.

*Provider* – Click **Provider** to access the main menu for that functional area.

Recipient – Click **Recipient** to access the main menu for that functional area.

*Reference* – Click **Reference** to access the main menu for that functional area.

Turnover Library Number: MC10002

Security – Click **Security** to access the main menu for that functional area.

SURS – Click SURS to access the main menu for that functional area.

Third Party Liability – Click **Third Party Liability** to access the main menu for that functional area.

## **Field Information**

# Field Name: Adjustment Amount

Description – Increase or decrease payment amount to be entered

Format -

Features - None

*Edit* – 91029 – Adjustment Amount must be numeric!

*To correct* – Verify entry. Enter numeric characters only.

Edit - 10083 - Adjustment Amount Can Not = 0!

*To correct* – Verify entry. The amount entered must be greater than or less than 0.

Edit – 10085 – Recoupment more than Total Cap Paid! Not Allowed!

*To correct* – Verify entry. The recoupment adjustment amount must not be more than the actual capitation payment paid for the Capitation Month.

## Field Name: Adjustment Reason

Description – Adjustment reason code for the recipient capitation adjustment

Format – Two alphabetic characters

Features – None

Edit – 10002 – Adjustment Reason is Required! Please Enter a Value!

*To correct* – Verify entry. Must have an adjustment reason for capitation payment adjustments.

Edit - 10081 - Recoupment Amount must be < 0!

Turnover Library Number: MC10002

*To correct* – Verify entry. Adjustment Amount must be less than zero for recoupments on capitation payment adjustments.

Edit - 10082 - Payment Amount must be > 0!

*To correct* – Verify entry. Adjustment Amount must be greater than zero for capitation payment adjustments.

*Edit* – 10086 – Full Recoup Rsn Code but this is NOT a Full Recoup! Please Correct the Recoupment Code or the Recoupment Amount!

*To correct* – Verify entry. Full Recoup Rsn Code requires the Adjustment Amount to be equal to the capitation payment.

*Edit* – 10087 – Death Recoup Must be a Full Recoupment! Please Correct the Recoupment Code or the Recoupment Amount!

*To correct* – Verify entry. Full Recoup Rsn Code requires the Adjustment Amount to be equal to the capitation payment.

Edit – 10107 – Delivery Payment is not allowed for a Male Recip!!

*To correct* – Verify entry. Must use Adjustment Reason-Delivery Payment for Female recipients only

*Edit* – 10114 – Delivery Recoup Not allowed!! No Delivery Payment!

*To correct* – Verify if recipient had a delivery payment for the capitation month.

Edit – 10115 – Death Recoup Not Allowed!! Recip Still Alive!!

*To correct* – Verify recipient's eligibility.

# Field Name: Capitation Category

Description – Eligible aid category for capitation payments

Format – One to two alphabetic characters

*Features* – Display only

*Edit* – 10106 – Capitation Category Code Not on File!

*To correct* – Verify entry. Capitation Category must be valid.

*Edit* – 10108 – Capitation Category Not Used in this Month's Txns!

*To correct* – Verify the Capitation Category processed for this month's transactions on the Recipient Capitation History window.

Turnover Library Number: MC10002

# Other Edits

Edit – 8004 – No changes keyed!

*To correct* – No correction necessary. Information Edit!

# **System Information**

PBL -

Window -

Menu –

Data Windows -

# **System Features**

Click New to add a Recipient Capitation Adjustment request.

Click **Save** to save any information typed into the window.

Click **Exit** to return to the Managed Care Adjustment Menu window.

Turnover Library Number: MC10002

# Section 22: Capitation Mass Rate Adjustment Request Window

# Introduction

The Capitation Mass Rate Adjustment Request window is used to adjust all payments to an MCO/Region for a specific month and capitation category. This window is accessed from the Managed Care Adjustment Menu window by clicking **Capitation Rate Adj**.

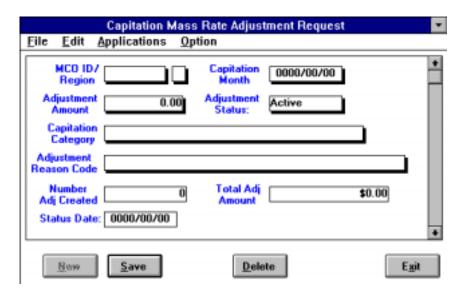


Figure 22.1 – Capitation Mass Rate Adjustment Request Window

Turnover Library Number: MC10002

	Capitation Mass Rate Adjustment Request		
File	Edit	Applications	Options
New	Сору	Adhoc Reporting	Sort
Save	Paste	Claims	
Print	Cut	Financial	
Exit		Managed Care	
Audit		MARS	
Exit IndianaAIM		Prior Authorization	
		Provider	
		Recipient	
		Reference	
		Third Party Liability	
		SURS	
		Security	

Figure 22.2 - Capitation Mass Rate Adjustment Request Menu Tree

Figure 22.2 is an illustration of the menu tree for the Capitation Mass Rate Adjustment Request window. All menus appear in single-line boxes. The menu titles on this illustration reflect the overall menu commands and window options.

### Menu Bar

The menu bar is located below the window title bar and contains the heading for the list of commands or window options.

The list of available commands or window options displays in a dropdown box. If a commands or window option is faded, the command or window option is not available at this time.

A command or window option is selected by the following methods:

- 1. Click the command or window option title.
- 2. Click the desired option title and a drop-down box displays. Use the mouse and double click the command or press the underscored letter of each command and press **ALT**.

#### Menu Selection: File

This command provides the following options:

*New* –Highlights a new line and allows data entry for a new date segment.

Save -Saves current screen

Turnover Library Number: MC10002

*Print* – Prints a data window, current window, or the entire screen

*Exit* – Returns to the previous window

Audit – Displays the audit trail for the highlighted field

Exit IndianaAIM Exits IndianaAIM

#### Menu Selection: Edit

This menu command allows the user to make adjustments to the data entered.

*Copy* – Copies text to transfer to another area or applications.

*Paste* – Pastes, cuts, or copies text from another area within the referenced functional area.

*Cut* – Deletes the text and places it on the clipboard.

## Menu Selection: Applications

This menu option allows the user to access areas in IndianaAIM.

Adhoc Reporting – Click **Adhoc Reporting** to access the main menu for that functional area.

*Claims* – Click **Claims** to access the main menu for that functional area.

Financial – Click **Financia**l to access the main menu for that functional area.

*Managed Care* – Click **Managed Care** to access the main menu for that functional area.

*MARS* – Click **MARS** to access the main menu for that functional area.

*Prior Authorization* – Click **Prior Authorization** to access the main menu for that functional area.

*Provider* – Click **Provider** to access the main menu for that functional area.

*Recipient* – Click **Recipient** to access the main menu for that functional area.

Turnover Library Number: MC10002

*Reference* – Click **Reference** to access the main menu for that functional area.

*Security* – Click **Security** to access the main menu for that functional area.

SURS – Click SURS to access the main menu for that functional area.

*Third Party Liability* – Click **Third Party Liability** to access the main menu for that functional area.

## Menu Selection: Options

This menu option allows the user to sort the capitation mass rate adjustment request in the order that best helps the user.

*Sort* – Click **Sort** to display the Select Sort Order window

## **Field Information**

#### Field Name: MCO ID

*Description* – Identifying number assigned to the MCO by the Indiana*AIM* system

*Format* – Nine numeric characters

*Features* – None

Edit – 10002 – MCO ID is Required! Please Enter a Value!

*To correct* – Verify entry. MCO ID required for processing.

Edit – 91038 – MCO ID must be 9 characters!

To correct – Verify entry. Re-enter MCO ID

Edit – 91029 – MCO ID must be numeric!

To correct – Verify entry. Re-enter numeric characters only.

Edit – 10025 – MCO ID not on file! Please Re-Enter!

To correct – N/A

*Edit* – 10102 – MCO not enrolled for this Capitation Date!

*To correct* – Verify entry.

Turnover Library Number: MC10002

## Field Name: MCO Region

*Description* – Region of the state that the MCO serves

*Format* – One alphabetic character

Features – None

Edit – 10002 – Region Code is Required! Please Enter a Value!

*To correct* – Verify entry. Region Code required for processing.

*Edit* – 10017 – MCO not enrolled in this Region!

To correct – None

Edit – 1088 – Invalid Region Cde! Region Cde Must be N,C, or S

*To correct* – Verify entry. Re-enter.

## Field Name: Capitation Month

Description – Date of the capitation payment to the MCO

Format – CCYY/MM/DD

Features – None

Edit – 10002 – Capitation Month is Required! Please Enter a Value!

*To correct* – N/A

*Edit* – 10089 – Capitation Date Must be the First Day of the Month!

*To correct* – Verify entry.

## Field Name: Adjustment Amount

Description - Increase or decrease payment amount entered by user

Format – 29 numeric characters

Features - None

*Edit* – 91029 – Adjustment Amount must be numeric!

*To correct* – Verify entry. Enter numeric characters only.

Edit - 10083 - Adjustment Amount Can Not = 0!

Turnover Library Number: MC10002

*To correct* – Verify entry. The amount entered must be greater than or less than 0.

*Edit* – 10090 – Recoupment Amount Must be zero on a full Recoup! The system will compute the Full Recoupment!

*To correct* – Verify entry. No adjustment amount is required in the field when the adjustment reason is for a Full Recoupment.

Edit - 10081 - Recoupment Amount must be < 0!!

*To correct* – Verify entry. When adjustment reason is not for a full recoupment, adjustment amount must be less than 0.

Edit - 10082 - Payment Amount must be > 0!!

*To correct* – Verify entry. Adjustment amount must be greater than 0.

Edit – 10103 – Adj Amount is 50% or Greater of the Orig Cap Rate!

*To correct* – Verify entry. Adjustment amount may not be greater than original capitation rate payment.

## Field Name: Adjustment Status

Description – Status of the Capitation Mass Rate Adjustment Request may be active, processed, or on hold

Format – Alphabetic characters

*Features* – Display only

*Edit* – 10092 – Adj Status Can Not Be Set To "Processed"! Please change the value!

To correct – N/A

## Field Name: Capitation Category

Description – Eligible Aid Category for capitation adjustment payments. Capitation categories prior to January 1, 1997, were redefined.

Format – Alphabetic characters

*Features* – Drop-down box

Valid values include:

Turnover Library Number: MC10002

Table 22.1 – Eligible Aid Category Codes

Code	Description
01	Infectious/Parasitic Diseases
02	Neoplasms
03	Endo/Nutrit/Metab Diseas&Immune Dis
04	Blood Diseases/Hematologic Disorder
05	Mental Retardation & Related Condt
06	Diseases of Nerv Sys/Sensory Organs
07	Circulatory/Cardiology Disorders
08	Respiratory Diseases
09	Digestive Disorders
10	Genitourinary Disorder
11	Ill Defined/Other Condt,Diseases&Dsr
12	Injury/Poisoning/Traumatic Condt
13	Musklosk/Connec Tissue Dis&Disorder
14	Congenital Anomalies
15	High Cost/Risk Conditions
A	AFDC Adult Male - Rural
В	AFDC Adult Male - Urban
С	AFDC Adult Female - Rural
CC	Pkg C Children Ages 1-12
СН	Pkg A Children Ages 1-12
D	AFDC Adult Female – Urban
Е	AFDC Child/Infant – Rural
F	AFDC Child/Infant – Urban
G	AFDC Related Child/Infant – Rural
Н	AFDC Related Child/Infant – Urban
I	AFDC Related Mother – Rural
J	AFDC Related Mother – Urban
A1	Pkg A Preschool Ages 1-5
A6	Pkg A Child Ages 6-12
AF	Pkg A/B Adult Females
AM	Pkg A Adult Males
C1	Pkg C Preschool Ages 1-5

(Contineud)

Turnover Library Number: MC10002

**Description** Code C6 Pkg C Child Ages 6-12 CD Package C – Delivery Payment CN Package C – Newborns CT Pkg C Teens Ages 13-18 DP Pkg A/B Delivery Payment NB Pkg A Newborns TN Pkg A/B Teens ages 13-20

Table 22.1 – Eligible Aid Category Codes

*Edit* – 10002 – Capitation Category is Required! Please Enter a Value!

*To correct* – N/A

*Edit* – 10095 – Category for Cap prior to 1/1/97 and Adj Date After 12/31/96!

*To correct* – Verify entry.

*Edit* – 10096 – Category for Cap after 1/1/97 and Adj Date Before 1/1/97!

*To correct* – Verify entry.

*Edit* – 10094 – MCO and Capitation Category Programs Do Not Match!

*To correct* – Verify entry. MCO must match Capitation Category Programs RBMC, or HHPD.

Edit – 10091 – Recoup for Death is not valid for Rate Adj!!

To correct – N/A

*Edit* – 10104 – Original Cap Amount Can Not Be Found on File!

*To correct* – Verify entry. Original capitation payment for the selected Capitation Category must be on file to process Mass Rate Adjustment request.

## Field Name: Adjustment Reason Code

Description – Reasons used to process the Capitation Mass Rate Adjustment request

Turnover Library Number: MC10002

Format – Alphabetic characters

*Features* – Drop-down box

Valid values include:

- Payment Adjustment Payment
- Payment Adjustment Recon Full Month
- Payment Delivery Increase
- Payment Adjustment Recon Half Month
- Payment Adjustment Recon Birth Month
- Payment Adjustment Increase
- Payment Recip Elig Adj
- Recoupment Delivery
- Recoupment Death
- Recoupment Recip Elig Adj
- Recoupment Adjustment Recovery Full
- Recoupment Adjustment Recovery Partial

#### Other Edits

Edit – 8004 – No changes Keyed!

To correct – No correction necessary. Information Edit

*Edit* – 10093 – Can Not Delete an already Processed Rate Request!

*To correct* – No correct necessary. Information Edit!

## **System Features**

Click **New** to add a new Capitation Mass Rate Adjustment Request.

Click **Save** to save any information typed into the window.

Click **Delete** to delete a Capitation Mass Rate Adjustment Request.

Click Exit to return to the Managed Care Adjustment Menu.

Turnover Library Number: MC10002

# Section 23: Recipient PMP History for Capitation Adjustments Window

#### Introduction

The Recipient PMP History for Capitation Adjustments window is used to view the recipient's PMP segments requiring an end date change or to verify that all payments have been made for that specific recipient time frame in the Hoosier Healthwise Managed Care Network. This window is accessed from the Recip Eligibility Adj button on the Managed Care Adjustment Menu window.

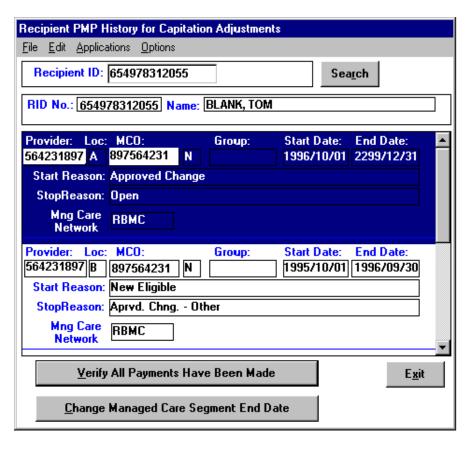


Figure 23.1 – Recipient PMP History for Capitation Adjustments Window

Turnover Library Number: MC10002

	Recipient PMP	History for Capitation Adjust	ments
File	Edit	Applications	Options
Print	Сору	Adhoc Reporting	Search
Exit	Paste	Claims	Reset Limits
Audit	Cut	Financial	Sort
Exit IndianaAI/	М	Managed Care	
		MARS	
		Prior Authorization	
		Provider	
		Recipient	
		Reference	
		Third Party Liability	
		SURS	
		Security	

Figure 23.2 - Recipient PMP History for Capitation Adjustments Menu Tree

Figure 23.2 is an illustration of the menu tree for the Recipient PMP History for Capitation Adjustments window. All menus appear in single-line boxes. The menu titles on this illustration reflect the overall menu commands and window options.

### Menu Bar

The menu bar is located below the window title bar and contains the heading for the list of commands or window options.

The list of available commands or window options displays in a dropdown box. If a commands or window option is faded, the command or window option is not available at this time.

A command or window option is selected by the following methods:

- 1. Click the command or window option title.
- 2. Click the desired option title and a drop-down box displays. Use the mouse and double click the command or press the underscored letter of each command and press **ALT**.

#### Menu Selection: File

This command provides the following options:

Print – Prints a data window, current window, or the entire screen

*Exit* – Returns to the previous window

Exit IndianaAIM Exits IndianaAIM

#### Menu Selection: Edit

This menu command allows the user to make adjustments to the data entered.

Copy – Copies text to transfer to another area or applications.

Paste – Pastes, cuts, or copies text from another area within the referenced functional area.

Cut – Deletes the text and places it on the clipboard.

## Menu Selection: Applications

This menu option allows the user to access areas in IndianaAIM

Adhoc Reporting – Click Adhoc Reporting to access the main menu for that functional area.

Claims – Click Claims to access the main menu for that functional area.

Financial – Click **Financial** to access the main menu for that functional area.

Managed Care - Click Managed Care to access the main menu for that functional area.

MARS – Click MARS to access the main menu for that functional area.

Prior Authorization - Click Prior Authorization to access the main menu for that functional area.

*Provider* – Click **Provider** to access the main menu for that functional area.

Recipient – Click **Recipient** to access the main menu for that functional area.

Reference – Click **Reference** to access the main menu for that functional area.

Security – Click **Security** to access the main menu for that functional area.

SURS – Click SURS to access the main menu for that functional area.

Revision Date: 2000

Turnover Library Number: MC10002 147

Version: 1.0

Third Party Liability – Click **Third Party Liability** to access the main menu for that functional area.

## Menu Selection: Options

This menu option allows the user to search a recipient capitation history, reset limits to enter new recipient ID, and sort the data on the recipient capitation history window in order that best helps the user.

*Search* – Click **Search** to display the recipient capitation payment history to the MCO's.

Reset Limits – Click **Reset Limits** to re-enter or enter a new recipient ID number.

*Sort* – Click **Sort** to display the Select Sort Order window.

## **Field Information**

## Field Name: Recipient ID

Description - Recipient identification number assigned by ICES

Format – Twelve characters.

Features - None

Edit – 4001 – Medicaid ID not found!

*To correct* – Verify entry. Re-enter.

Edit – 4002 – Medicaid ID must be numeric!

*To correct* – Verify entry. Must be numeric characters only.

Edit – 4003 – Medicaid ID must be 12 numerics!

*To correct* – Verify entry. Re-enter.

## Field Name: Mng Care Network

Description – Indicates which Managed Care Network (RBMC or HHPD) for capitation adjustments

*Format* – Four alphabetic characters

*Features* – Protected. Display only

Turnover Library Number: MC10002

Edit – 10101 – This is Not a Capitated Program! Not Allowed!

*To correct* – No correction necessary. Recipient must be enrolled in a valid Managed Care Program for Capitation Adjustments.

## **System Information**

PBL-

Window –

Menu –

Data Windows -

## **System Features**

Click **Search** to initiate a search on the Recipient ID entered.

Click **Verify All Payments Have Been Made** to access the window showing Month's with No Capitation Payments Found!!

Click **Change Managed Care Segment End Date** to access the Recipient End Date Capitation Adjustments window.

Turnover Library Number: MC10002

# Section 24: Months With No Capitation Payments Found Window

## Introduction

The Month's With No Capitation Payments Found!! window is accessed from the Recipient PMP History for Capitation Adjustments window by clicking **Verify All Payments Have Been Made**. The window is used to verify that all months have had a payment made for a specific PMP segment. For months without a payment the Months with No Capitation Payments Found window displays, and the system gives a choice to make payments at this time. Clicking **Yes** opens the next window and displays payments to be made.

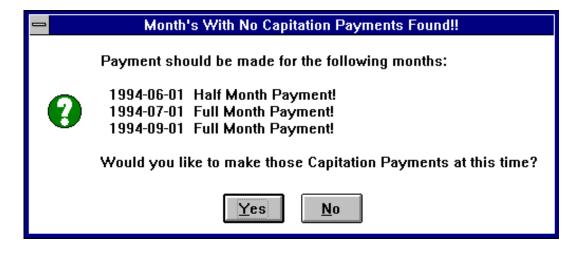


Figure 24.1 – Month's With No Capitation Payments Found!! Window

Turnover Library Number: MC10002

## **Field Information**

None

# **System Features**

Click **Yes** to display the payments to be processed.

Click  $\mathbf{No}$  to return to the Recipient PMP History for Capitation Adjustments window.

Turnover Library Number: MC10002

# Section 25: Recipient Reconciliation Payments Window

## Introduction

The Recipient Reconciliation Payments window is automatically populated by the Recipient PMP History for Capitation Adjustments window when **Verify All Payments Have Been Made** is clicked. This window is used to process missed payments. If the capitation month is before January 1, 1997, the System/Manual indicator is automatically set to **Manual**, and the user is asked to enter the payment amount. If the date is on or after January 1, 1997, the user can let the system compute the payment amount in the batch cycle.

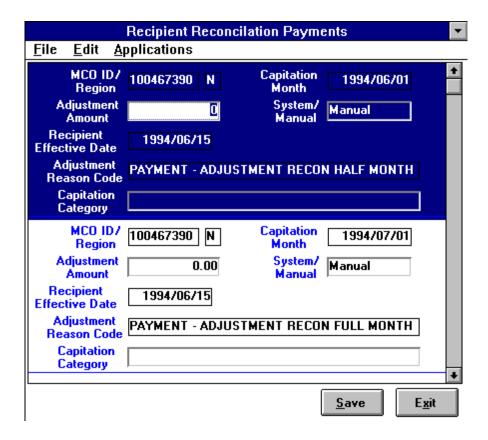


Figure 25.1 – Recipient Reconciliation Payments Window

Turnover Library Number: MC10002

R	Recipient Reconciliation Payments	
File	Edit	Applications
Save	Copy	Adhoc Reporting
Print	Paste	Claims
Exit	Cut	Financial
Audit		Managed Care
Exit IndianaAIM		MARS
		Prior Authorization
		Provider
		Recipient
		Reference
		Third Party Liability
		SURS
		Security

Figure 25.2 – Recipient Reconciliation Payments Window Menu Tree

Figure 25.2 is an illustration of the menu tree for the Recipient Reconciliation Payments window. All menus appear in single-line boxes. The menu titles on this illustration reflect the overall menu commands and window options.

### Menu Bar

The menu bar is located below the window title bar and contains the heading for the list of commands or window options.

The list of available commands or window options displays in a dropdown box. If a commands or window option is faded, the command or window option is not available at this time.

A command or window option is selected by the following methods:

- 1. Click the command or window option title.
- 2. Click the desired option title and a drop-down box displays. Use the mouse and double click the command or press the underscored letter of each command and press **ALT**.

## Menu Selection: File

This command provides the following options:

Save -Saves current screen

*Print* – Prints a data window, current window, or the entire screen

*Exit* – Returns to the previous window

Turnover Library Number: MC10002

*Audit* – Displays the audit trail for the highlighted field

Exit IndianaAIM- Exits IndianaAIM

#### Menu Selection: Edit

This menu command allows the user to make adjustments to the data entered.

*Copy* – Copies text to transfer to another area or applications.

*Paste* – Pastes, cuts, or copies text from another area within the referenced functional area.

*Cut* – Deletes the text and places it on the clipboard.

## Menu Selection: Applications

This menu option allows the user to access areas in IndianaAIM

Adhoc Reporting – Click **Adhoc Reporting** to access the main menu for that functional area.

*Claims* – Click **Claims** to access the main menu for that functional area.

*Financial* – Click **Financial** to access the main menu for that functional area.

*Managed Care* – Click **Managed Care** to access the main menu for that functional area.

*MARS* – Click **MARS** to access the main menu for that functional area.

*Prior Authorization* – Click **Prior Authorization** to access the main menu for that functional area.

*Provider* – Click **Provider** to access the main menu for that functional area.

*Recipient* – Click **Recipient** to access the main menu for that functional area.

*Reference* – Click **Reference** to access the main menu for that functional area.

Security – Click **Security** to access the main menu for that functional area.

Turnover Library Number: MC10002

SURS – Click SURS to access the main menu for that functional area.

*Third Party Liability* – Click **Third Party Liability** to access the main menu for that functional area.

## **Field Information**

#### Field Name: MCO ID

*Description* – The identifying number assigned to the MCO by the Indiana*AIM* system.

*Format* – Nine numeric characters

Features – Protected. Display only.

Edit – 10084 – MCO ID not on file!!

To correct – No correction necessary

## Field Name: MCO Region

*Description* – Region of the state that the MCO serves

Format – One alphabetic character

*Features* – Protected. Display only.

Edit – None

To correct – N/A

## Field Name: Capitation Month

Description – Month of the capitation payment to the MCO

Format – CCYY/MM/DD

Features – Protected. Display only.

Edit – None

To correct – N/A

Turnover Library Number: MC10002

## Field Name: System/Manual

*Description* –Indicates whether the user enters the payment amount or the system computes the payment amount, based on date.

Format – Numeric characters

*Features* – Drop-down box

Valid values include:

- Manual
- System

*Edit* – 10097 – Capitation Date < 1/1/97, Amount Must be Manual!

To correct – N/A

## Field Name: Adjustment Amount

Description –Increase or decrease payment amount to be entered

Format – 29 numeric characters

Features – None

Edit – 91029 – Adjustment Amount must be numeric!

*To correct* – Verify entry. Enter numeric characters only.

Edit – 10098 – Amount = 0 and is a Manual Amount! Not Allowed!

*To correct* – Verify entry. The adjustment amount must be entered by the user when the indicator is set **Manual**.

*Edit* – 10099 – Amount > 0 and is a System Calculated Amount!!

*To correct* – Verify entry. The adjustment amount must be zero when the indicator is set to **System**.

### Field Name: Capitation Category

Description – Eligible Aid Category for capitation adjustment payments. Capitation categories prior to January 1, 1997, were redefined.

*Format* – Alphabetic characters

Features – Drop-down box

Turnover Library Number: MC10002

## Valid values include:

	Table 25.1 – Eligible Aid Categories
Code	Description
01	Infectious/Parasitic Diseases
02	Neoplasms
03	Endo/Nutrit/Metab Diseas&Immune Dis
04	Blood Diseases/Hematologic Disorder
05	Mental Retardation & Related Condt
06	Diseases of Nerv Sys/Sensory Organs
07	Circulatory/Cardiology Disorders
08	Respiratory Diseases
09	Digestive Disorders
10	Genitourinary Disorder
11	Ill Defined/Other Condt, Diseases & Dsr
12	Injury/Poisoning/Traumatic Condt
13	Musklosk/Connec Tissue Dis&Disorder
14	Congenital Anomalies
15	High Cost/Risk Conditions
A	AFDC Adult Male - Rural
В	AFDC Adult Male - Urban
С	AFDC Adult Female - Rural
CC	Pkg C Children Ages 1-12
СН	Pkg A Children Ages 1-12
D	AFDC Adult Female – Urban
Е	AFDC Child/Infant – Rural
F	AFDC Child/Infant – Urban
G	AFDC Related Child/Infant – Rural
Н	AFDC Related Child/Infant – Urban
Ι	AFDC Related Mother – Rural
J	AFDC Related Mother – Urban
A1	Pkg A Preschool Ages 1-5
A6	Pkg A Child Ages 6-12
AF	Pkg A/B Adult Females
AM	Pkg A Adult Males

(Continued)

Turnover Library Number: MC10002

	Table 25.1 – Eligible Aid Categories
Code	Description
C1	Pkg C Preschool Ages 1-5
C6	Pkg C Child Ages 6-12
CD	Package C – Delivery Payment
CN	Package C – Newborns
CT	Pkg C Teens Ages 13-18
DP	Pkg A/B Delivery Payment
NB	Pkg A Newborns
TN	Pkg A/B Teens ages 13-20

*Edit* – 10002 – Capitation Category is Required! Please Enter a Value!

To correct – N/A

Edit - 10095 – Category for Cap prior to 1/1/97 and Adj Date After 12/31/96!

*To correct* – Verify entry.

*Edit* – 10096 – Category for Cap after 1/1/97 and Adj Date Before 1/1/97!

*To correct* – Verify entry.

*Edit* – 10094 – MCO and Capitation Category Programs Do Not Match!

*To correct* – Verify entry. MCO must match Capitation Category Programs RBMC, or HHPD.

Edit – 10104 – Original Cap Amount Can Not Be Found on File!

*To correct* – Verify entry. Original capitation payment for the selected Capitation Category must be on file to process Mass Rate Adjustment request.

# Section 26: Recipient End Date Capitation Adjustments Window

## Introduction

The Recipient End Date Capitation Adjustments window is accessed from the Managed Care Menu by clicking Capitation Adjustments. From the Managed Care Adjustment Menu window, click Recip Eligibility Adj, from the Recipient PMP History for Capitation Adjustments window. Enter an RBMC member identification number and click Select. Click Change Managed Care Segment End Date, and the window displayed is the Recipient End Date Capitation Adjustments window.



Figure 26.1 – Recipient End Date Capitation Adjustments Window

Turnover Library Number: MC10002

Recipi	Recipient End Date Capitation Adjustments		
File	Edit	Applications	
Save	Сору	Adhoc Reporting	
Print	Paste	Claims	
Exit	Cut	Financial	
Audit		Managed Care	
Exit IndianaAIM		MARS	
		Prior Authorization	
		Provider	
		Recipient	
		Reference	
		Third Party Liability	
		SURS	
		Security	

Figure 26.2 – Recipient End Date Capitation Adjustments Menu Tree

Figure 26.2 is an illustration of the menu tree for the Recipient End Date Capitation Adjustments window. All menus appear in single-line boxes. The menu titles on this illustration reflect the overall menu commands and window options.

### Menu Bar

The menu bar is located below the window title bar and contains the heading for the list of commands or window options.

The list of available commands or window options displays in a dropdown box. If a commands or window option is faded, the command or window option is not available at this time.

A command or window option is selected by the following methods:

- 1. Click the command or window option title.
- 2. Click the desired option title and a drop-down box displays. Use the mouse and double click the command or press the underscored letter of each command and press **ALT**.

## Menu Selection: File

This command provides the following options:

Save -Saves current screen

Print – Prints a data window, current window, or the entire screen

*Exit* – Returns to the previous window

Turnover Library Number: MC10002

*Audit* – Displays the audit trail for the highlighted field

Exit IndianaAIM- Exits IndianaAIM

#### Menu Selection: Edit

This menu command allows the user to make adjustments to the data entered.

*Copy* – Copies text to transfer to another area or applications.

*Paste* – Pastes, cuts, or copies text from another area within the referenced functional area.

*Cut* – Deletes the text and places it on the clipboard.

## Menu Selection: Applications

This menu option allows the user to access areas in IndianaAIM.

Adhoc Reporting – Click **Adhoc Reporting** to access the main menu for that functional area.

*Claims* – Click **Claims** to access the main menu for that functional area.

*Financial* – Click **Financial** to access the main menu for that functional area.

*Managed Care* – Click **Managed Care** to access the main menu for that functional area.

*MARS* – Click **MARS** to access the main menu for that functional area.

*Prior Authorization* – Click **Prior Authorization** to access the main menu for that functional area.

*Provider* – Click **Provider** to access the main menu for that functional area.

*Recipient* – Click **Recipient** to access the main menu for that functional area.

*Reference* – Click **Reference** to access the main menu for that functional area.

Security – Click **Security** to access the main menu for that functional area.

Turnover Library Number: MC10002

SURS – Click SURS to access the main menu for that functional area.

Third Party Liability – Click **Third Party Liability** to access the main menu for that functional area.

## Field Information

#### Field Name: Network

Description – Indicates in which Managed Care network (RBMC or HHPD) the recipient is enrolled

Format – Four alphabetic characters

Features – Protected. Display only.

Edit - None

To correct - N/A

#### Field Name: PMP

Description - Recipient's selected PMP provider

Format – Nine numeric characters

*Features* – Protected. Display only.

Edit – None

To correct - N/A

## Field Name: Location

*Description* – Service location in which the PMP is enrolled in the Managed Care Network

*Format* – One alphabetic character

*Features* – Protected. Display only.

#### Field Name: Group

Description – Medicaid identification number of the group, if any, with which the PMP is affiliated

Format – Nine numeric characters

Turnover Library Number: MC10002

*Features* – Protected. Display only.

Edit – None

To correct – N/A

#### Field Name: MCO Number

Description – Medicaid identification number of the MCO, if any, to which the PMP is affiliated at the time of recipient assignment

Format – Nine numeric characters.

Features – Protected. Display only.

Edit – None

To correct – N/A

#### Field Name: Start Reason

Description - Reason the recipient began relationship with PMP

Format – Alphabetic characters

*Features* – Protected. Display only.

Edit – None

To correct – N/A

#### Field Name: Start Date

Description – Date recipient's relationship with PMP is effective. For recipients enrolled between the 26<sup>th</sup> of one month and the 10th of the following month, the start date is the 15th of the month. For recipients enrolled between the 11th and 25th of the month, the start date is the first of the month. For newborns auto-assigned to a MCO, the start date is the recipient's date of birth.

Format – CCYY/MM/DD

*Features* – Protected. Display only.

Edit – None

To correct – N/A

Turnover Library Number: MC10002

## Field Name: Stop Date

Description – Date recipient's relationship with PMP ended

Format – CCYY/MM/DD

Features – Protected. Display only.

Edit – None

To correct - N/A

## Field Name: Stop Reason

Description – Reason recipient terminated relationship with the PMP provider

Format – CCYY/MM/DD

*Features* – Protected. Display only.

*Edit* – None

To correct – N/A

#### Field Name: MCO ID

Description – Identifying number assigned to the MCO by IndianaAIM

*Format* – Nine numeric characters

Features – Protected. Display only.

Edit – 10084 – MCO ID not on file!!

*To correct* – No correction necessary.

#### Field Name: MCO Region

*Description* – Region of the state the MCO services

*Format* – One alphabetic character

Features – Protected. Display only.

Edit – None

*To correct* – N/A

Turnover Library Number: MC10002

## Field Name: Capitation Month

Description – Month of the capitation payment to the MCO

Format – CCYY/MM/DD

*Features* – Protected. Display only.

Edit – None

To correct – N/A

## Field Name: System/Manual

Description —Indicates whether the user enters the adjustment amount or the system automatically indicates the adjustment amount for the reconciliation payment process

Format – Numeric characters

*Features* – Drop-down box

Valid values include:

- Manual
- System

Edit - 10097 - Capitation Date < 1/1/97, Amount Must be Manual!

To correct – N/A

## Field Name: Adjustment Amount

Description – Increase or decrease payment amount to be entered by the user

Format – 27 numeric characters

Features – None

Edit – 91029 – Adjustment Amount must be numeric!

To correct – Verify entry. Enter numeric characters only.

*Edit* – 10098 – Amount = 0 and is a Manual Amount! Not Allowed!

*To correct* – Verify entry. The Adjustment amount must be entered by the user when the indicator is set **Manual**.

Turnover Library Number: MC10002

*Edit* – 10099 – Amount > 0 and is a System Calculated Amount!!

*To correct* – Verify entry. The Adjustment amount must be zero when the indicator is set **System**.

## Field Name: Capitation Category

*Description* – Eligible Aid Category for capitation adjustment payments. Capitation categories prior to January 1, 1997, were redefined.

Format – Alphabetic characters

Features – Drop-down box

Valid values include:

	Table 26.1 – Eligible Aid Categories
Code	Description
01	Infectious/Parasitic Diseases
02	Neoplasms
03	Endo/Nutrit/Metab Diseas&Immune Dis
04	Blood Diseases/Hematologic Disorder
05	Mental Retardation & Related Condt
06	Diseases of Nerv Sys/Sensory Organs
07	Circulatory/Cardiology Disorders
08	Respiratory Diseases
09	Digestive Disorders
10	Genitourinary Disorder
11	Ill Defined/Other Condt, Diseases & Dsr
12	Injury/Poisoning/Traumatic Condt
13	Musklosk/Connec Tissue Dis&Disorder
14	Congenital Anomalies
15	High Cost/Risk Conditions
A	AFDC Adult Male - Rural
В	AFDC Adult Male - Urban
С	AFDC Adult Female - Rural
CC	Pkg C Children Ages 1-12
СН	Pkg A Children Ages 1-12

(Continued)

Turnover Library Number: MC10002

	Table 26.1 – Eligible Aid Categories
Code	Description
D	AFDC Adult Female – Urban
Е	AFDC Child/Infant – Rural
F	AFDC Child/Infant – Urban
G	AFDC Related Child/Infant – Rural
Н	AFDC Related Child/Infant – Urban
I	AFDC Related Mother – Rural
J	AFDC Related Mother – Urban
A1	Pkg A Preschool Ages 1-5
A6	Pkg A Child Ages 6-12
AF	Pkg A/B Adult Females
AM	Pkg A Adult Males
C1	Pkg C Preschool Ages 1-5
C6	Pkg C Child Ages 6-12
CD	Package C – Delivery Payment
CN	Package C – Newborns
CT	Pkg C Teens Ages 13-18
DP	Pkg A/B Delivery Payment
NB	Pkg A Newborns
TN	Pkg A/B Teens ages 13-20

Edit – 10002 – Capitation Category is Required! Please Enter a Value!

To correct - N/A

*Edit* – 10095 – Category for Cap prior to 1/1/97 and Adj Date After 12/31/96!

*To correct* – Verify entry.

Edit - 10096 – Category for Cap after 1/1/97 and Adj Date Before 1/1/97!

*To correct* – Verify entry.

*Edit* – 10094 – MCO and Capitation Category Programs Do Not Match!

*To correct* – Verify entry. MCO must match Capitation Category Programs RBMC or HHPD.

Turnover Library Number: MC10002

Edit – 10104 – Original Cap Amount Can Not Be Found on File!

*To correct* – Verify entry. Original capitation payment for the selected Capitation Category must be on file to process Mass Rate Adjustment request.

*Edit* – 10109 – On Recoupment, Cap Category must have payment for this capitation month.

*To correct* – Verify entry. There must be a capitation payment for the capitation month to process capitation adjustments.

Edit – 10111 – Adj Amount is Greater than the Original Cap Rate!

*To correct* – Verify entry. The adjustment amount must not be more than the capitation category rate on file.

Edit – 10112 – Adj Amt Not Allowed to be greater than 99,999.99!!

*To correct* – Verify entry. Adjustment amount may not be greater than seven digits.

*Edit* – 10113 – All End Date Recoups will be System Generated!! Fixing System/Manual indicator and Fixing System/Manual indicator and Adjustment Amount.

To correct – No correction necessary

#### Other Edits

Edit - 8004 - No changes keyed!

To correct – N/A

*Edit* – 10100 – Please Verify Changes before attempting a Save!!

To correct – N/A

## **System Information**

PBL-

Window -

Menu -

Data Windows -

Turnover Library Number: MC10002

## **System Features**

Click **Verify Change** to prompt the system to generate the Adjustment Payment will be built window. This window indicates all the capitation months effective by the end date change on the recipient's PMP assignment segment, and creates adjustments for those capitation months.

Click Save to save changes entered.

Click **Exit** to returns to the Recipient Reconciliation Payments window.

Turnover Library Number: MC10002

## Section 27: Capitation Adjustment List Window

## Introduction

The Capitation Adjustment List window displays all adjustments that have not been processed through a capitation cycle. This window is accessed from the Managed Care Adjustment Menu window by clicking **Capitation Adjustment List**.

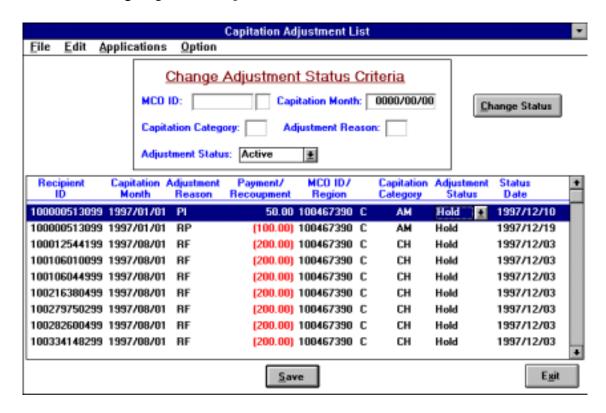


Figure 27.1 – Capitation Adjustment List Window

Turnover Library Number: MC10002

Capitation Adjustment List			
File	Edit	Applications	Options
New	Copy	Adhoc Reporting	Sort
Save	Paste	Claims	
Print	Cut	Financial	
Exit		Managed Care	
Audit		MARS	
Exit Indiana <i>AIM</i>		Prior Authorization	
		Provider	
		Recipient	
		Reference	
		Third Party Liability	
		SURS	
		Security	

Figure 27.2 – Capitation Adjustment List Menu Tree

Figure 27.2 is an illustration of the menu tree for the Capitation Adjustment List window. All menus appear in single-line boxes. The menu titles on this illustration reflect the overall menu commands and window options.

### Menu Bar

The menu bar is located below the window title bar and contains the heading for the list of commands or window options.

The list of available commands or window options displays in a dropdown box. If a commands or window option is faded, the command or window option is not available at this time.

A command or window option is selected by the following methods:

- 1. Click the command or window option title.
- 2. Click the desired option title and a drop-down box displays. Use the mouse and double click the command or press the underscored letter of each command and press **ALT**.

## Menu Selection: File

This command provides the following options:

Save -Saves current screen

*Print* – Prints a data window, current window, or the entire screen

*Exit* – Returns to the previous window

Turnover Library Number: MC10002

*Audit* – Displays the audit trail for the highlighted field

Exit IndianaAIM- Exits IndianaAIM

#### Menu Selection: Edit

This menu command allows the user to make adjustments to the data entered.

*Copy* – Copies text to transfer to another area or applications.

*Paste* – Pastes, cuts, or copies text from another area within the referenced functional area.

*Cut* – Deletes the text and places it on the clipboard.

## Menu Selection: Applications

This menu option allows the user to access areas in IndianaAIM

Adhoc Reporting – Click **Adhoc Reporting** to access the main menu for that functional area.

*Claims* – Click **Claims** to get to the main menu for that functional area.

Financial – Click **Financial** to access the main menu for that functional area.

*Managed Care* – Click **Managed Care** to access the main menu for that functional area.

*MARS* – Click **MARS** to access the main menu for that functional area.

*Prior Authorization* – Click **Prior Authorization** to access the main menu for that functional area.

*Provider* – Click **Provider** to access the main menu for that functional area.

Recipient – Click **Recipient** to access the main menu for that functional area.

*Reference* – Click **Reference** to access the main menu for that functional area.

Security – Click **Security** to access the main menu for that functional area.

Turnover Library Number: MC10002

SURS – Click SURS to access the main menu for that functional area.

*Third Party Liability* – Click **Third Party Liability** to access the main menu for that functional area.

# Menu Selection: Options

This menu option allows the user to sort the capitation adjustment list in the order convenient for the user.

*Sort* – Click **Sort** to display the Select Sort Order window.

## **Field Information**

#### Field Name: MCO ID

Description – Identifying number assigned to the MCO by IndianaAIM

Format – Nine numeric characters

Features – None

Edit – 91038 – MCO ID must be 9 characters!

*To correct* – Verify entry. Re-enter MCO ID

Edit – 91029 – MCO ID must be numeric!

*To correct* – Verify entry. Re-enter numeric characters only.

Edit – 10025 – MCO ID not on file! Please Re-Enter!

To correct – N/A

# Field Name: MCO Region

*Description* – Region of the state that the MCO serves

Format – One alphabetic character

Features – None

Edit – 1088 – Invalid Region Cde! Region Cde Must be N,C, or S

*To correct* – Verify entry. Re-Enter.

Turnover Library Number: MC10002

# Field Name: Capitation Month

Description – Date of the capitation payment to the MCO

Format – CCYY/MM/DD

Features - None

Edit – 10089 – Capitation Date Must be the First Day of the Month!

*To correct* – Verify entry

# Field Name: Capitation Category

Description – Eligible Aid Category for capitation payments

Format – One to two alphabetic characters

Features – N/A

*Edit* – 10106 – Capitation Category Code Not on File!

*To correct* – Verify entry. Capitation Category must be valid.

# Field Name: Adjustment Reason Code

Description – Adjustment reason code for the recipient capitation adjustment

Format – Two alphabetic characters

Features - None

Edit – 10105 – Cap Reason Not on File or Not an Adj Reason!

To correct – Verify entry. Re-Enter

#### Field Name: Adjustment Status

Description – Status of the Capitation Adjustment Request may be active or on hold

Format – Alphabetic characters

*Features* – Drop-down box

Valid values include:

Active

Turnover Library Number: MC10002

#### Hold

Edit – None

To correct – N/A

## **Bottom Half of Window Field Information**

# Field Name: Recipient ID

Description – Recipient's identification number

Format – Twelve numeric characters

Features – Protected. Display only.

Edit – None

To correct - N/A

# Field Name: Capitation Month

Description - Date the capitation payment was paid to MCO

Format – CCYY/MM/DD

Features – Protected. Display only.

Edit – None

To correct – N/A

# Field Name: Adjustment Reason

Description – Reason used in the Capitation Payment process

Format – Two alphabetic characters

Features – Protected. Display only.

*Edit* – None

To correct – N/A

## Field Name: Payment/Recoupment

Description – Adjustment amount for the capitation adjustment process

Format – Numeric characters. Parentheses indicate recoupment adjustment.

Features – Protected. Display only.

Edit – None

*To correct* – N/A

#### Field Name: MCO ID

Description – Identifying number assigned to the MCO by IndianaAIM

Format – Nine numeric characters

Features – Protected. Display only.

Edit – None

To correct – N/A

# Field Name: MCO Region

*Description* – Region of the state that the MCO services.

Format – One alphabetic character

Features - None

Edit – None

# Field Name: Capitation Category

Description - Eligible Aid Category for capitation payments

*Format* – One to two alphabetic characters

Features - Protected. Display only.

Edit - None

To correct – N/A

# Field Name: Adjustment Status

Description – Status of the capitation adjustment request may be active or on hold

Format – Alphabetic characters

Features – Drop-down box

Valid values include:

- Active
- Hold

Edit – None

To correct - N/A

#### Field Name: Status Date

Description – Date the capitation adjustment request was processed

Format – CCYY/MM/DD

Features – Protected. Display only.

#### Other Edits

*Edit* – 8004 – No changes keyed!

To correct – No correction necessary. Informational Edit!

# **System Features**

Click **Change Status** to change of the status of adjustments matching the criteria.

Click **Save** to save any information typed into the window.

Click **Exit** to return to the Managed Care Adjustment Menu.

# Section 28: Capitation Reason Codes Window

#### Introduction

The Capitation Reason Codes window lists all the reasons used in the Capitation Payment Process. It also tells whether the Capitation Reason Code is used as an Adjustment Reason Code. The information is stored on the T\_CAP\_REASON table in the database. This window is accessed from the Managed Care Adjustment Menu window.

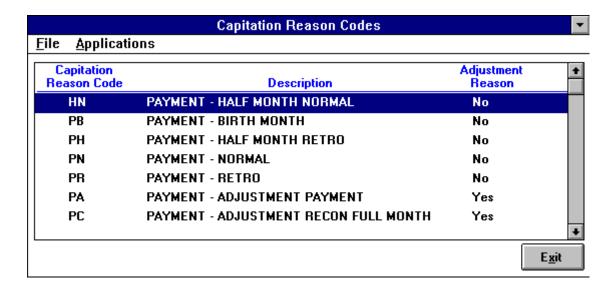


Figure 28.1 – Capitation Reason Codes Window

Turnover Library Number: MC10002

Capitation Reason Codes		
File	Applications	
Print	Adhoc Reporting	
Exit	Claims	
Exit IndianaAIM	Financial	
	Managed Care	
	MARS	
	Prior Authorization	
	Provider	
	Recipient	
	Reference	
	Security	
	SURS	
	Third Party Liability	

Figure 28.2 - Capitation Reason Codes Menu Tree

Figure 28.2 is an illustration of the menu tree for the Capitation Reason Codes window. All menus appear in single-line boxes. The menu titles on this illustration reflect the overall menu commands and window options.

#### Menu Bar

The menu bar is located below the window title bar and contains the heading for the list of commands or window options.

The list of available commands or window options displays in a dropdown box. If a commands or window option is faded, the command or window option is not available at this time.

A command or window option is selected by the following methods:

- 1. Click the command or window option title.
- 2. Click the desired option title and a drop-down box displays. Use the mouse and double click the command or press the underscored letter of each command and press **ALT**.

#### Menu Selection: File

This command provides the following options:

*Print* – Prints a data window, current window, or the entire screen.

*Exit* – Returns to the previous window

Exit IndianaAIM Exits IndianaAIM

Turnover Library Number: MC10002

# Menu Selection: Applications

This menu option allows the user to access areas in IndianaAIM.

Adhoc Reporting – Click **Adhoc Reporting** to access the main menu for that functional area.

*Claims* – Click **Claims** to access the main menu for that functional area.

*Financial* – Click **Financial** to access the main menu for that functional area.

*Managed Care* – Click **Managed Care** to access the main menu for that functional area.

*MARS* – Click **MARS** to access the main menu for that functional area.

*Prior Authorization* – Click Prior Authorization to access the main menu for that functional area.

*Provider* – Click **Provider** to access the main menu for that functional area.

*Recipient* – Click **Recipient** to access the main menu for that functional area.

*Reference* – Click **Reference** to access the main menu for that functional area.

*Security* – Click **Security** to access the main menu for that functional area.

SURS – Click SURS to access the main menu for that functional area.

Third Party Liability – Click **Third Party Liability** to access the main menu for that functional area.

#### Field Information

#### Field Name: Capitation Reason Code

*Description* – Reason used in the capitation payment process

Format – Two alphabetic characters

*Features* – Protected. Display only.

Turnover Library Number: MC10002

Edit – None

To correct – N/A

## Field Name: Description

Description - Description of the Capitation Reason Code

Format – Alphabetic characters

Features – Protected. Display only.

Edit – None

To correct - N/A

# Field Name: Adjustment Reason

Description – Indicates whether the Capitation Reason Code is used as an Adjustment Reason Code

Format – Alphabetic characters

- No
- Yes

Features – Protected. Display only.

Edit – None

To correct – N/A

Valid values include:

Table 28.1 - Reason Codes

Code	Description
HN	Payment – Half Month Normal
PB	Payment – Birth Month
PH	Payment – Half Month Retro
PN	Payment – Normal
PR	Payment – Retro
PA	Payment – Adjustment Payment
PC	Payment – Adjustment Recon Full Month
PD	Payment – Delivery Increase

(Continued)

Turnover Library Number: MC10002

Table 28.1 - Reason Codes

Code	Description
PE	Payment – Adjustment Recon Half Month
PG	Payment – Adjustment Recon Birth Month
PI	Payment – Adjustment Increase
PJ	Payment – Recip Elig Adj
PK	Payment – Retroactive Elig Btwn Pgms
PL	Payment – Adjustment Auto-Recon Full Month
PM	Payment – Adjustment Auto-Recon Half Month
PO	Payment – Adjustment Auto-Recon Birth Month
RC	Recoupment – Delivery
RD	Recoupment – Death
RE	Recoupment – Recip Elig Adj
RF	Recoupment – Adjustment Recovery Full
RG	Recoupment – Retroactive Elig Btwn Pgms
RH	Recoupment – Adjustment Auto-Recon Half Month
RL	Recoupment – Adjustment Auto-Recon Full Month
RP	Recoupment – Adjustment Recovery Partial

# **System Features**

Click Exit to return to the Managed Care Adjustment window.

Turnover Library Number: MC10002

# Section 29: Capitation Categories/Rate Cells Window

#### Introduction

The Capitation Categories/Rate Cells window lists all the valid capitation categories by program and whether the category is currently active. The information is stored on the T\_MC\_RATE\_CELL table in the database. This window is accessed from the Managed Care Adjustment Menu window.

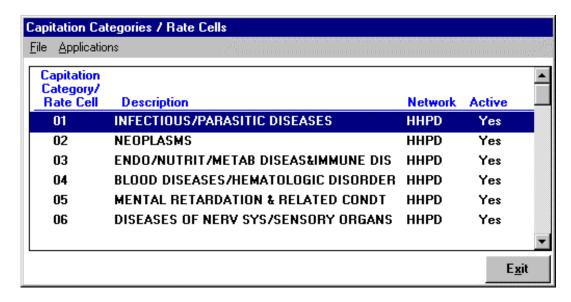


Figure 29.1 – Capitation Categories/Rate Cells Window

Turnover Library Number: MC10002

Capitation Categories/Rate Cell		
File	Applications	
Print	Adhoc Reporting	
Exit	Claims	
Exit IndianaAIM	Financial	
	Managed Care	
	MARS	
	Prior Authorization	
	Provider	
	Recipient	
	Reference	
	Security	
	SURS	
	Third Party Liability	

Figure 29.2 – Capitation Categories/Rate Cell Menu Tree

Figure 29.2 is an illustration of the menu tree for the Capitation Categories/Rate Cells window. All menus appear in single-line boxes. The menu titles on this illustration reflect the overall menu commands and window options.

#### Menu Bar

The menu bar is located below the window title bar and contains the heading for the list of commands or window options.

The list of available commands or window options displays in a dropdown box. If a commands or window option is faded, the command or window option is not available at this time.

A command or window option is selected by the following methods:

- 1. Click the command or window option title.
- 2. Click the desired option title and a drop-down box displays. Use the mouse and double click the command or press the underscored letter of each command and press **ALT**.

#### Menu Selection: File

This command provides the following options:

*Print* – Prints a data window, current window, or the entire screen.

*Exit* – Returns to the previous window

Exit IndianaAIM- Exits IndianaAIM

Turnover Library Number: MC10002

# Menu Selection: Applications

This menu option allows the user to access areas in IndianaAIM

Adhoc Reporting – Click **Adhoc Reporting** to access the main menu for that functional area.

*Claims* – Click **Claims** to access the main menu for that functional area.

*Financial* – Click **Financial** to access the main menu for that functional area.

*Managed Care* – Click **Managed Care** to access the main menu for that functional area.

*MARS* – Click **MARS** to access the main menu for that functional area.

*Prior Authorization* – Click **Prior Authorization** to access the main menu for that functional area.

*Provider* – Click **Provider** to access the main menu for that functional area.

*Recipient* – Click **Recipient** to access the main menu for that functional area.

*Reference* – Click **Reference** to access the main menu for that functional area.

*Security* – Click **Security** to access the main menu for that functional area.

SURS – Click SURS to access the main menu for that functional area.

*Third Party Liability* – Click **Third Party Liability** to access the main menu for that functional area.

#### **Field Information**

#### Field Name: Capitation Category/Rate Cell

Description – Valid Capitation Categories by Network

*Format* – Two numeric characters

*Features* – Protected. Display only.

Turnover Library Number: MC10002 Revision Date: 2000

Edit – None

To correct – N/A

## Field Name: Description

*Description* – Description of the capitation categories

*Format* – Alphabetic characters

Features – Protected. Display only.

*Edit* – None

To correct - N/A

#### Field Name: Network

Description – Valid Managed Care Network for the Capitation Categories are disabled (HHPD) and RBMC (Medicaid and Package C).

Format – Alphabetic characters

Features - Protected. Display only.

#### Field Name: Active Status

*Description* – Displays status of the capitation categories

Format – Alphabetic characters: Yes or No

Features – Protected. Display only.

Edit – None

To correct – N/A

# System Features

Click **Exit** to return to the Managed Care Adjustment Menu window.

# Index

$\boldsymbol{A}$	Capitation Reason Codes Window
	178
ABA Number	D
Account Type74	Density 50
Actual Recipients Auto Assigned 36	Diagnosis Code
Adjustment Amount	Diagnosis Code Rate Cell
Adjustment Reason	Maintenance Menu Tree 115
Adjustment Reason Code 143	Diagnosis Code Rate Cell
<i>Admin Fee</i> 3	Maintenance Window 114
Admin Fee Category24	Disenrollment Approve 4
Administrative Fee Maintenance	Disk/Tape Size49, 66
Menu Tree 22	•
Administrative Fee Maintenance	$\boldsymbol{E}$
Window 21	EFT Status 73
AFDC Adult Female56	Eligible Aid Category 156
AFDC Adult Male56	Eligible Aid Category Codes 142
AFDC Child/Infant 56	Enrollment Network Effective Date40
Afdc Related Child/Infant 57	Enrollment Network End Date 41
AFDC Related Mother 57	F
Auto Assignment Distribution	-
Maintenance Menu Tree 32	Financial Institution
Auto Assignment Distribution	L
Maintenance Window	_
Auto-Assignment Distribution 4	Labels49
$\boldsymbol{B}$	Login ID
Dilli G	LOGIN ID 48
Billing Service	M
Billing Service Maintenance Menu	
Tree	Machine Name
Billing Service Window	Managed Care Adjustment Menu
$\boldsymbol{C}$	Tree
Capitation Adjustment	Managed Care Adjustment Menu
Capitation Adjustment 4 Capitation Adjustment List Menu	Window
Tree171	Managed Care Indicator
Capitation Adjustment List Window	Managed Care Menu Window 1 Managed Care Window Menu Tree. 2
	<i>MCO</i> 3
Capitation Categories/Rate Cell	MCO Capitation Maintenance Menu
Menu Tree	Tree
Capitation Categories/Rate Cells	MCO Capitation Maintenance
Window 183	Window 51
Capitation Category 134	MCO ECC Maintenance Menu Tree
Capitation Effective Date 55	60
Capitation Mass Rate Adjustment	MCO ECC Maintenance Window . 59
Request Menu Tree	MCO EFT Account/Financial
Capitation Mass Rate Adjustment	Institution Maintenance Menu Tree
Request Window 136	70
Capitation Month140	MCO EFT Account/Financial
Capitation Reason Codes Menu Tree	Institution Window 69
179	MCO EFT Listing Menu Tree 109
	MCO EFT Listing Window 109

MCO ID	Provider MCO Network Maintenance Menu Tree91
MCO Provider Network Maintenance	R
Menu Tree	Rate Cell
MCO Region	Recipient Capitation Adjustments Menu Tree
Window	Recipient Capitation History Menu Tree126
MCO Selection Window Menu Tree 7 MCO Tax ID Maintenance Menu	Recipient Capitation History Window 125
Tree	Recipient End Date Capitation Adjustments Menu Tree 160 Recipient End Date Capitation
MCO/Region Maintenance Menu Tree	Adjustments Window
Month's With No Capitation Payments Found!! Window 150	Recipient PMP History for Capitation Adjustments Window
N	Window
NECS/Disk Size	Window Menu Tree
P	S
Password	Sender ID       65         Software Co       48, 64         Software Company       4         State Region Selection Window       27
Maintenance Window	State Region Selection Window  Menu Tree
Potential Managed Care Recipients Window	T
Production Date	Target Percentage
Window 90	Urban/Rural (list title)56